



GUEST TICKET BOOKLET



**7 NIGHT WESTERN CARIBBEAN CRUISE
ALLURE OF THE SEAS 02 JAN 2011**

**JOHN DOE
JANE DOE**

IMPORTANT NOTICE TO GUESTS:

Your Cruise/Cruisetour Ticket Contract is contained in this booklet. The Contract contains important limitations on the rights of passengers. It is important that you carefully read all the terms of this Contract, paying particular attention to section 3 and sections 9 through 11, which limit our liability and your right to sue, and retain it for future reference. This Agreement requires the use of arbitration for certain disputes and waives any right to trial by jury to resolve those disputes.



Welcome Onboard

Welcome Onboard

Dear Royal Caribbean International Guest,

Thank you for choosing Royal Caribbean International. As our guest, you can look forward to an experience unlike any other, where you can try new things and visit new places like Europe, Dubai, Australia, South America, Canada/New England, Alaska and of course, the Caribbean - among our other global destinations.

You've already taken the first step towards an amazing vacation and this booklet will help you with everything you need to know to get the most out of your experience. We've provided you with all the information pertinent to your cruise. From your travel summary and important documentation to how to pre-book your flexible dining options and your favorite shore excursions, you'll be ready to set sail so you can begin your vacation as soon as you arrive to the ship.

Since our first cruise set sail in 1970, we began a four-decade voyage of invention and innovation, where we ask "what if"... and then answer "Why Not?", and our guests have the ability to do the same. From elegant dining options, spa programs and amazing entertainment to climbing mountains at sea on our signature Rock-Climbing wall to ice-skating in the Caribbean to surfing 200-feet above the ocean's surface on our FlowRider® wave simulator - there truly is something for everyone.

As always, we at Royal Caribbean are committed to excellence. Through our award-winning Gold Anchor Service®, ground-breaking product development and pioneering spirit, you can be assured that you are receiving a high-quality cruise vacation at a great value.

We are excited to welcome you onboard. Happy sailing!

Sincerely,

Adam M. Goldstein
President & CEO
Royal Caribbean International®

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VACATION ASSISTANCE PROVIDED BY

TRAINING TRAVEL
Tel: 3059966666



Cruise Summary

THIS BOOKLET HAS BEEN PREPARED FOR	CROWN & ANCHOR MEMBERSHIP	PREPAID GRATUITIES	CRUISECARE
JOHN DOE	-----	Yes	Yes
JANE DOE	-----	Yes	Yes

7 NIGHT WESTERN CARIBBEAN CRUISE



RESERVATION ID:	1785124
GROUP ID:	Not Applicable
DECK:	10
STATEROOM:	590
CATEGORY:	D5
DINING SEATING:	MY TIME
SHIP NAME:	ALLURE OF THE SEAS
SAILING FROM:	FORT LAUDERDALE, FLORIDA
BOARDING DATE:	02 JAN 2011
BOARDING TIME:	2:00PM
SHIP DEPARTURE TIME:	5:00PM

Cruise itinerary may change as conditions warrant.

Prior To Boarding: For questions regarding itinerary changes due to weather or other current events, guests may call our Customer Relations Department at +1.800.327.6700 or visit the 'Before You Board' section of our website www.RoyalCaribbean.com

Once Onboard: Refer to the ship's daily program for the latest updates.



Online Check-In / Ship Luggage Tags

While completing Online Check-in at www.royalcaribbean.com/onlinecheckin you now have the ability to request your ship luggage tags and have them sent to you.

You will need to request your ship luggage tags no later than 14 days prior to your sailing date. You can expect to receive them in the mail within approximately 7 days following your request. (Some restrictions apply.)

After completing Online Check-in, print your SetSail Pass which will be required to board the ship. If you're unable to check-in online, please complete the enclosed Charge Account / Cruise Ticket and Guest Clearance Information Form.

Note: Online-Check-in is available until 3 days prior to sailing.

DINING SEATING NOTE

Having selected 'My Time Dining' please refer to the daily Cruise Compass onboard for Dining Room hours of operation.

If this symbol * is indicated next to your Dining Seating assignment, your primary request for dining has not been accommodated. While we will make every effort to accommodate your request up to the day of sailing, your desired seating may not become available due to high demand. When you check-in, please check your SeaPass card, it will indicate the final outcome of your seating request. It should be noted that dining times may vary by itinerary.



Ship Check-in

Royal Caribbean International requires guests to be checked in no later than 60 minutes prior to the scheduled sailing time. Guests arriving late will not be permitted to sail. This supports government regulations in some ports that require cruise lines to submit a departure manifest 60 minutes prior to sailing.



Travel Summary

Cruise Itinerary

DAY	DATE	PORTS-OF-CALL	DOCK OR TENDER	ARRIVE	DEPART
SUN	02 JAN	FORT LAUDERDALE, FLORIDA	D		5:00PM
MON	03 JAN	CRUISING	C		
TUE	04 JAN	LABADEE, HAITI	D	8:00AM	5:00PM
WED	05 JAN	FALMOUTH, JAMAICA	D	10:00AM	6:00PM
THU	06 JAN	CRUISING	C		
FRI	07 JAN	COZUMEL, MEXICO	D	8:00AM	7:00PM
SAT	08 JAN	CRUISING	C		
SUN	09 JAN	FORT LAUDERDALE, FLORIDA	D	7:00AM	



Travel Documents

Don't let paperwork get in the way of a great vacation...

Passports

Royal Caribbean International strongly recommends that all guests travel with a passport that is valid for at least six (6) months beyond the end of their cruise. This greatly assists guests who may need to fly out of the United States to meet their ship at the next available port should they miss their scheduled embarkation in a U.S. port; guests entering the U.S. at the end of their cruise; and guests needing to fly to the U.S. before their cruise ends, because of medical, family, personal or business emergencies, missing a ship's departure from a port of call, involuntary disembarkation from a ship due to misconduct, or other reasons.

For U.S. and Canadian citizens only:

International Air Travel

All travelers, including children require a valid passport.

Sea Travel

For sailings that begin or end outside the U.S. for U.S. citizens and outside Canada for Canadian citizens, a valid passport is required for all travelers.

For voyages that begin in one U.S. Port and return to another U.S. Port, all guests must carry one of the following documents:

- Passport
- Passport Card
- State Issued Enhanced Driver's License
- Other documents approved by the Department of Homeland Security

For voyages that begin and end in the same U.S. Port, U.S. citizen guests may travel with both a Government issued birth certificate** and Government issued picture ID card, such as a drivers license.

**A 'birth certificate' is issued by a government agency (state, county, city, etc.). This document (with seal and signature) is legal proof of citizenship that can be used by U.S. citizens for certain international travel. A 'birth notice' is issued by a hospital or other type of medical facility but it is not an approved travel document. It is a courtesy document that merely indicates where a birth occurred. It has no legal status and cannot be used to prove citizenship for international travel purposes.

For a list of approved documents based on your travel itinerary, visit: www.travel.state.gov/travel/cbpmc/cbpmc_2223.html

Non-U.S.-Non-Canadian citizens

All other citizens will need a valid passport and in some cases a visa. If you live in the U.S. you will also need your Permanent Resident Card (Form I-551) also known as a Green Card) and any other documentation the countries on your itinerary require.

Visas

Please contact the Embassy (Consular Services) of each country on your sailing itinerary or the visa service of your choice for specific visa requirements, information, forms and fees for your nationality or if you prefer contact, CIBT - PASSPORT AND VISA SERVICE at www.cibt.com/rci for such information.

Health - Inoculation

As detailed in our brochure, all guests must ensure that they are medically fit for travel. As such, we remind you to check with your physician at least 4 to 6 weeks before sailing to make sure you are up to date with any required immunizations or vaccines you may need (including but not limited to certification of yellow fever vaccination) to ensure you will be permitted to visit each of the exciting destinations and tours on your itinerary.

For further information, you may contact the Centers for Disease Control & Prevention's Traveler's Health website at wwwnc.cdc.gov/travel/ or toll-free at +1.800.232.4636.

Family Legal Documents

Should the last names of the parent and minor child traveling with them differ, the parent is required to present the child's valid passport and visa (if required) and the child's birth certificate (original, a notarized copy or a certified copy). The name of the parent(s) and the child must be linked through legal documentation.

Adults who are not the parent or Legal Guardian of any minor child traveling with them are required to present the child's valid passport and visa (if required) or the child's birth certificate (original, a notarized copy or a certified copy) and an original notarized letter signed by at least one of the child's parents. The notarized letter from the child's parent must authorize the traveling adult to take the child on the specific cruise and must authorize the traveling adult to supervise the child and permit any medical treatment that must be administered to the child. If a non-parent adult is a Legal Guardian, the adult must present a certified certificate of Guardianship with respect to the child.

General Information

It is the sole responsibility of the guest to identify and obtain all required travel documents and have them available when necessary. These appropriate travel documents such



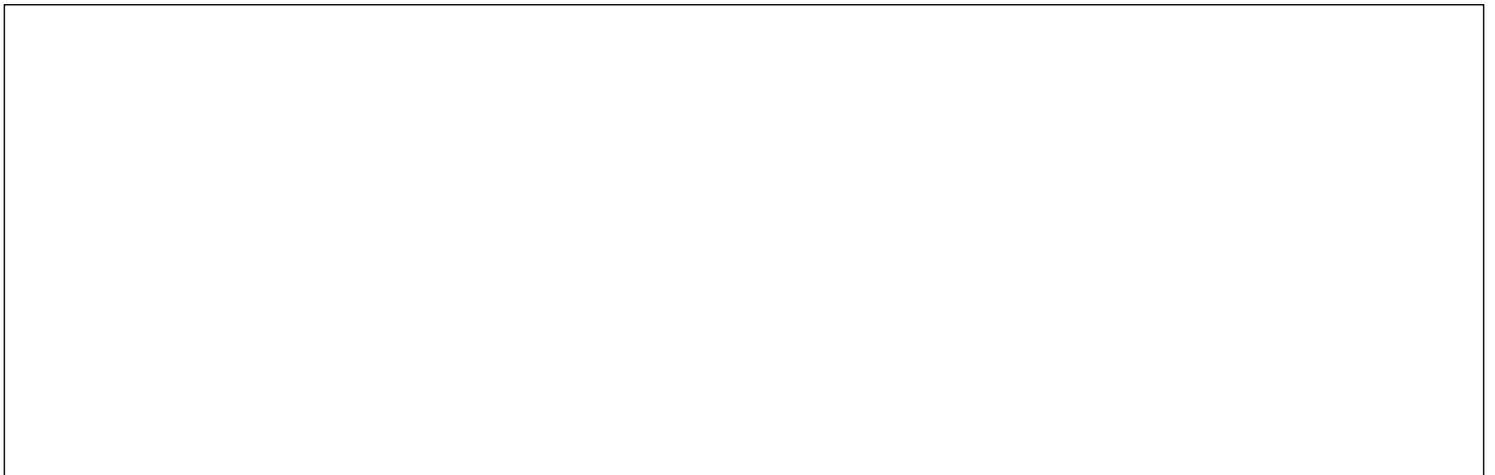
Travel Documents Continued

as passports, visas, inoculation certificate and family legal documents are required for boarding and re-entry into the United States and other countries.

Guests who do not possess the proper documentation may be prevented from boarding their flight or ship or from entering a country and may be subject to fines. No refunds will be given to individuals who fail to bring proper documentation.

If your name does not match the name in your passport due to a result of a recent marriage, you will need to present your marriage certificate upon ship check in.

U.S. Citizens carrying an official (Maroon cover) passport must be in possession of a valid diplomatic or personal (Blue or Green cover) passport to allow ship embarkation.





Arrival Information

Airport to Pier Transfer Arrangements

If you're traveling independently and wish to arrange a ground transfer to the pier, please contact your travel agent or our reservations department at +1.800.327.6700 at least two (2) weeks prior to your cruise.

For Any Day of Travel Concerns You May Have, Please Contact:

LOCATION	CONTACT TYPE	TELEPHONE	CONTACT
FORT LAUDERDALE, FLORIDA	Meet and Greet	+1.800.256.6649	Royal Caribbean International
UNITED STATES	Travel Agent	3059966666	TRAINING TRAVEL
UNITED STATES	Guest Flight Operations	+1.800.256.6649	Royal Caribbean International
UNITED STATES	Guest Flight Operations	+1.305.539.4107	Royal Caribbean International



Port Directions

Port

Port Everglades, Fort Lauderdale, Florida

Pier Terminal

Follow directional signs as you enter the Port.

Ship Boarding Time

For your comfort and convenience we recommend you arrive at the pier no earlier than 2:00PM.

Airports

Fort Lauderdale International Airport

Travel time to Port - approximately 10 minutes

Miami International Airport

Travel time to Port - approximately 45 minutes

Driving

From: I-95, Florida Turnpike & I-75

Take I-595 East continuing to the last exit. This will automatically direct you to the Port Everglades security entrance.

From there, follow the directional signs for your designated ship's pier terminal.

From Miami International Airport: Exit the airport and follow signs for Route 112 East to I-95 North, to Fort Lauderdale.

Take I-95 North to Fort Lauderdale and exit onto I-595 East. Continue to the end of I-595 East and follow the signs to Port Everglades. This will automatically take you to the Port Everglades security entrance. From there, follow the directional signs for your designated ship's pier terminal.

Pier Long Term Parking

After dropping off your checked luggage at the pier terminal with the porters and cruise line representatives, proceed to designated Port Everglades parking facility. Rates are \$15.00 USD per day for regular vehicles and \$19.00 USD for oversized vehicles (subject to change without notice by the Port Everglades Authority). Rates are payable by credit card or cash upon exiting the facility. Complimentary shuttle service is available for parking facilities not adjacent to the terminals. For additional information or vehicle size restrictions, please contact Parking USA at +1.954.762.7287.

Security

Please expect delays related to security and immigration procedures when arriving at both the Port entrance and the Pier. These procedures have been designed for your safety and all attempts will be made to expedite you through the process as quickly as possible.

For additional information on Port Everglades visit www.porteverglades.net



Ship Departure

General Information

Please take a moment before departing the ship to review ship departure formalities which include luggage handling instructions, luggage claim procedures and if your travel plans include an airline flight on the day you depart the ship, a review of your airline ticket for your departure airport, airline and flight time.

When your departure baggage tag color / number is announced, proceed to the gangway. Please note, leaving the ship prior to your baggage tag color / number being announced may lead to an increased waiting time on the pier.

Transfer Arrangements

To plan your ship departure ground transfer, contact your travel agent or our reservations department at +1.800.327.6700 at least two (2) weeks prior to your cruise.



Pre-Cruise Planner

Why not plan the details now so you can relax more later?

Make your Vacation as perfect as possible by pre-reserving your activities and must have amenities like spa services, speciality restaurant reservations, shore excursions and beverage packages like our wine, soda, juice and bottled water options.

Shore Excursions:

Don't just see the world. Explore it. Our shore excursions can get you up close and personal with some of the most exciting destinations in the world. Experience new adventures, discover new places. Book your tours online or visit our Shore Excursion desk onboard for more information. Make this vacation one to remember.

Spa Services:

Our Day Spa offers countless ways to refresh and rejuvenate your body, mind, and spirit. Indulge yourself and choose from an array of spa therapies, including:

- Hot stone massage
- Anti-aging treatment
- Swedish and deep tissue massage
- Even facials designed specifically for men!

Beverage Packages:

Quench your thirst for peace of mind and make your cruise vacation even better by pre-reserving one of our beverage packages online. Chose from fountain soda, juice and/or bottled water packages all conveniently delivered to your stateroom.

Wine Packages:

Whether you're a wine enthusiast or just looking to reserve some of your favorites for a special occasion, pre-reserving is a convenient way make your wine selections before you begin your cruise vacation. Plus, with our Diamond, Platinum, or Gold Wine Packages, you can purchase select wines in advance and save up to 25% off regular list prices.

Specialty Restaurants & Dining Experiences:

Choose from exquisite Italian dishes with perfect wine pairings, juicy steaks and fresh seafood, or plan a night of intrigue and enticement at our Mystery Dinner Theater. Many of our ships offer world-class onboard restaurants so you can dine in style. Reserve these specialty dining experiences today so you don't miss a moment - or a morsel.

TO VIEW ADDITIONAL OPTIONS AND MAKE RESERVATIONS, PLEASE VISIT

www.RoyalCaribbean.com/PreCruisePlanner

SHORE EXCURSIONS YOUR GUIDE TO ADVENTURE

Discover new places, new foods and new experiences. Travel to some of the most exciting sites the world has to offer and do things you never dreamed you would, or could. This is your vacation - and with our Shore Excursions you can be sure it will be one to remember.

To purchase your shore excursions, view full tour descriptions, images and videos, or download our shore excursion brochures, visit: www.RoyalCaribbean.com/ShoreEx. You can browse the shore excursions by port of call or activity type. You will need to enter your cruise reservation ID, ship name and sail date to view and purchase excursions specific to your cruise.

Full descriptions are available for each tour as well as images and videos to assist you in selecting the right shore excursions for you. Some tours may also have restrictions such as age, weight and height. These restrictions are established by our tour operators for the safety and comfort of our guests. Each tour also has an assigned activity level of mild, moderate or strenuous which acts as a guideline for choosing the most appropriate tour for you.

The online shore excursion brochure includes a summary of tours as well as tour descriptions, tour length and pricing. You can review this online or print all or some of the brochure.

When planning your shore excursions, please consider the following:

- If booking two tours in one day, we suggest allowing approximately 45 minutes to 1 hour between tours.
- Tour departure times are local. Once onboard, please check your tickets for meeting time and location.
- Cancellation deadlines for each port are noted onboard.
- Tours operate rain or shine. In the event a tour is cancelled as a result of inclement weather, you will receive a full refund to your onboard SeaPass account.

Why Book Shore Excursions - Why Not!

- Whether you're looking for a high-energy adventure or a laid-back, relaxing day, we have a shore excursion for you - from sightseeing to snorkeling, boating to flightseeing, hiking to beach breaks and so much more.
- Our shore excursions provide the best each port has to offer with a wide variety of activities and options to choose from.
- We've done the work of planning your day so you don't have to, just choose which adventure to embark on.
- If there are any unforeseen changes in itinerary or arrival time, we'll take care of the details so you can enjoy your cruise vacation.
- Our tours are operated with local, reputable and insured tour operators.



Shore Excursions

Shore Excursions - Don't Just See The World, Explore It...

This is your time to discover everything our ports-of-call have to offer. Why not make the most of it by planning your Shore Excursions right now? There's something for everyone...from snorkeling, sightseeing, relaxing on a beach, ziplining, sailing, hiking, and much more.

Our shore excursions have been divided into activity types to help you choose among a wide variety of tours available.

Whether you just want a day at the beach or you want to navigate the water aboard something other than a cruise ship, we have a "Beach & Water-Related Activity" for you. Choose from regatta racing, parasailing and kayaking, or try something new like a rhino rider, tubing and more. If you're looking for an "Adventure Tour", we have ATV tours, biking, canopy tours, 4x4 off-roading, and much more to get your blood pumping.

This region of the world is also famous for its wildlife and there are many "Wilderness & Wildlife Tours" to choose from - learn more about local birds, butterflies, and other wildlife or get up close by swimming with dolphins, stingrays, turtles or sea lions. And there are plenty of "Sightseeing and/or City Tours" to interest you with local charm, culture and history.

Book your excursions as soon as possible as some shore excursions can accommodate a limited number of participants. Tours are sold on a first-come, first-serve basis and we recommend that you purchase them in advance of your cruise in order to avoid disappointment. Booking online also means no lines or decision-making once your cruise vacation begins.

Here are just a few of our exciting Caribbean shore excursions. You can find the rest at www.RoyalCaribbean.com/ShoreEx

Labadee - High Speed Coastal Cruise & Swim

Enjoy a high speed adventure in and around the same reefs that Columbus navigated 500 years ago.

Ocho Rios - Chukka River Tubing Safari

Enjoy a ride down the White River and experience the rich history and scenery of Jamaica.

Belize - Barrier Reef Snorkel and Beach

Enjoy some of the best snorkeling in the Caribbean at the barrier reef at Turneffe Atoll.

Montego Bay - Chukka Zipline Canopy Adventure

Get your adrenaline going by soaring through the trees from platform to platform.

Labadee - Dragon's Tail Coaster

Catch glimpses of the ocean as you race down the mountainside through 360 degree turns, dips, and waves.

Costa Maya - Dune Buggy Jungle & Beach Safari

Explore the coastline in a dune buggy followed by a secluded beach getaway.

Cozumel - Dolphin Push, Pull & Swim

Swim with these amazing mammals and learn more about them as they perform breathtaking behaviors with their trainers.

Grand Cayman - Stingray City Sandbar Swim & Snorkel

Swim and snorkel among these graceful creatures.

Cozumel - Tulum Mayan Ruins Express

Explore the world famous ruins of the walled city of Tulum which are a reminder of the ancient Mayan culture.

Key West - A Taste of Key West

Hit the streets of Key West for a taste of the famous food from the Conch Republic.

WHY NOT GET STARTED RIGHT NOW BY VISITING
www.RoyalCaribbean.com/ShoreEx



Getting Ready

Whatever your destination, you'll want to be prepared. We're here to help you get started.

What to Pack

Days onboard are casual, so you'll be most comfortable in sportswear or resort wear. Shoes should be low-heeled for deck activities. Bring a few swimsuits (so you'll always have a dry one). Ashore, you'll need comfortable walking shoes. For evenings, count on three basic types of attire.

Casual: sundresses or slacks and blouses for women; polo shirts and trousers for men.

Smart Casual: dresses or pantsuits for women; jackets for men.

Formal: cocktail dresses for women; suits and ties or tuxedos for men.

If you're cruising to the Caribbean, Mexico or other warm weather destinations, bring a hat for protection from the sun. If your cruise vacation will take you to Alaska, Canada & New England or Northern Europe, be sure to pack a jacket and several sweaters.

Hand-carry all medication, valuables, breakables, proof of identity and proof of citizenship and any other items that you may require before your checked luggage is delivered to your stateroom.

Evening Attire

The following will help you plan your evening attire onboard the ship:

Cruise Length (nights)	Casual Evenings	Smart Casual Evenings	Formal Evenings
3 - 5	2 - 4		1
6 - 9	3 - 6	1	2
10 - 12	5 - 7	3	2
13 - 15	6 - 8	4	3

Bring an overnight bag for your last night at sea. Staff will collect your bags the night before disembarkation, and you will need an overnight bag to carry your night clothes and toiletries.

What Not to Pack

For the safety of our guests, certain items are not allowed onboard the cruise ship. Weapons, illegal drugs, and other items that could interfere with the safe operation of the ship or the safe and secure environment of our guests and crew are prohibited. The following are examples of items that are not allowed onboard. These and other similar items will be taken by ships Security upon being found.

Prohibited items: Firearms & Ammunition, including realistic replicas; Sharp Objects, including knives and scissors. (Note: Personal grooming items such as safety razors are allowed.); Illegal Drugs & Substances; Candles & Incense; Coffee Makers, Clothes Irons, & Hot Plates; Baseball Bats, Hockey Sticks, Cricket Bats, Bows & Arrows; Illegal Drugs; Skateboards & Surfboards; Martial Arts Gear; Self-Defense Gear, including handcuffs, pepper spray, night sticks; Flammable Liquids and Explosives, including

lighter fluid and fireworks; HAM Radios; Dangerous Chemicals, including bleach and paint; Personal Alcohol.

Hair-Dryers and Laundry

For the benefit of our guests, all Royal Caribbean ships provide hair-dryers. For a very sensible fee, we'll do your laundry and dry cleaning in just one day. We do not provide irons in staterooms, as they constitute a fire hazard. There are no self-laundry facilities aboard.



SPECIAL DIETARY NEEDS?

Send us an email at least 45 days in advance with your name, reservation number, ship name and sailing date to the email address below.

KOSHER
koshers
@rccl.com

FOOD ALLERGIES
foodallergies
@rccl.com

GLUTEN-FREE
glutenfree
@rccl.com



Guest Services

Guest Relations Desk

The Guest Relations Desk onboard is open 24 hours a day to answer any question you may have.

Medical Services

Every Royal Caribbean ship offers professional medical services - for a reasonable fee - through independently contracted, licensed (international or domestic) physicians and nurses.

Room Service

Room Service is available onboard any time of the day or night - simply order from the room service menu located in your stateroom/suite. A late night service charge of \$3.95 per delivery will apply when ordering room service between the hours of midnight and 5:00 AM. This service fee includes gratuity.

Gratuities

To thank those who have served you well, we suggest the following guidelines.

SHIP PERSONNEL	PER GUEST PER DAY
Suite Attendant	\$5.75
Stateroom Attendant	\$3.50
Dining Room Waiter	\$3.50
Assistant Waiter	\$2.00
Head Waiter	\$0.75

Gratuities for other service personnel are at your discretion.

Please note: All gratuities can be added to your SeaPass account onboard for your convenience. A 15% gratuity will be automatically added to your bar bill or wine check when you are served.

Cash, Check & Foreign Currency

The Guest Relations Desk or casino can cash a personal check for up to \$200 - or for \$250, if you are an American Express cardholder. Personal checks are not accepted for purchases aboard the ship, U.S. dollars and traveler's checks are accepted in most ports. The Guest Relations Desk will cash traveler's checks, large U.S. bills, Canadian dollars and pounds sterling on applicable itineraries and currencies. (In Europe, all ports offer exchange services.)

Contact Information

You can make ship-to-shore calls from your stateroom, 24 hours a day. The cost is \$7.95 per minute and will be automatically charged to your SeaPass account. Now you can use your cell phone to make and receive calls or text messages! Check out the Cellular Service brochure at the Guest Relations Desk onboard.

Your friends and family can contact the ship by dialing (888) 724-SHIP (7447). They can call (732) 335-3285 for access from outside the U.S. The cost is \$7.95 per minute and can be charged to their American Express, MasterCard or Discover. (From outside the U.S., additional long distance charges will apply.)

Cruise Compass

Cruise Compass is our daily shipboard newspaper, delivered to your stateroom each evening and reflecting the next day's activities, operating times of all venues and much more.

Onboard Purchases

Royal Caribbean offers SeaPass(SM), a convenient way for you to pay for all of your onboard purchases and shore excursions. To open up a SeaPass(SM) account, just present your Visa, MasterCard, American Express, Carte Blanche, Optima, Diners Club International, JCB or Discover Card, and we'll take care of everything. On the final morning of your cruise vacation, an itemized statement of your account will be delivered to your stateroom. We accept cash in the casino, for gratuities and for foreign exchange on applicable itineraries.

Language

As a consideration to our guests who speak French, German, Italian, Portuguese and Spanish, we've made every effort to provide onboard information in these languages on all of our sailing itineraries. Our international language channel shows continuous informational videos and all our dining room menus are available in these languages. Additionally, for those sailing on any of our Asian itineraries, we provide information in Chinese, Japanese and Korean as well. You should also know that an International Ambassador is also available onboard to assist you. The hours and location of our International Ambassador can be found in the Cruise Compass, our onboard newspaper and is also posted at the Guest Relations Desk.



Frequently Asked Questions

Safety Drill

A mandatory safety drill for all guests will take place before the ship sails. This drill is designed to acquaint you with safety procedures in the event of a real emergency. On the back of your stateroom door you will find important information and the location of your Muster Station as well as the proper use of a life jacket.

Security

Royal Caribbean International's highest priority is to ensure the safety and security of all guests. In order to maintain an effective and meaningful security environment and to comply with international and national security laws, regulations and guidelines, Royal Caribbean has established strict security procedures in the seaport terminals we utilize and onboard all our vessels. These measures include screening all guests and their personal property prior to boarding. We appreciate your cooperation in this endeavor.

Alcoholic Beverage Policy

Guests are not allowed to bring alcoholic beverages onboard for consumption or any other use. Alcoholic beverages that are purchased in ports of call or from onboard shops will be stored by the ship and delivered to guest staterooms on the last day of the sailing. Security may inspect containers (water bottles, soda bottles, mouthwash, luggage etc.) and will dispose of containers holding alcohol. Royal Caribbean's Guest Conduct Policy may be reinforced up to and including disembarkation, if the guest violates any alcohol policy. Guests under the age of 21 will not have alcohol returned to them.

Guests who violate any alcohol policies (overconsuming, providing alcohol to people under age 21, demonstrating irresponsible behavior, or attempting to conceal alcoholic items at security and or luggage checkpoints or any other time), may be disembarked or not allowed to board, at their own expense, in accordance with Guest Conduct Policies.

Royal Caribbean reserves the right to revoke or otherwise restrict drinking privileges of any guest, regardless of age. The minimum drinking age for all alcoholic beverages on Royal Caribbean International ships is 21.

However, on cruises departing from European and South America countries where the legal drinking age is typically lower than 21, **a parent sailing with his or her son(s) and/or daughter(s)** who are between the ages of 18 to 20 may sign a waiver allowing the 18 to 20 year-old to consume alcoholic beverages.

The 18 to 20 year-old must agree to comply with Royal Caribbean's policies, including among other things, agreeing not to provide alcoholic beverages to any other person, regardless of age. Restrictions apply, and this policy is subject to change without notice.

Smoking Policy

For the comfort and enjoyment of our guests, our ships are primarily designated as non-smoking. However, we recognize that some of our guests smoke, therefore, to provide an onboard environment that also satisfies smokers, we have designated smoking areas in many of our lounges and on open air decks, starboard side. Smoking is not permitted inside any guest stateroom, however guests with balconies may smoke on their balcony. To protect the smoke-free nature of all staterooms, the cruise line will post a \$250 cleaning fee to the accounts of any guests who smoke or allow smoking in their non-smoking staterooms. This charge shall not apply to sailings in Asia, Brazil or those that originate out of the Dominican Republic although violators of our smoking policy on those cruises may be subject to other actions by the cruise line as outlined in our Guest Conduct Policy.

Guest Conduct Policy

For the safety and comfort of our guests, Royal Caribbean has developed a Guest Conduct Policy for both adults and children. If Royal Caribbean determines that certain guests are in violation of these guidelines, we may be forced to ask the offending party to leave the ship at the next available port of call. Please make sure to familiarize yourself with these guidelines which can be found on our website: www.royalcaribbean.com under the Customer Support Section as well as in your stateroom in the Guest Services Directory.

Save the Waves®

Is a Royal Caribbean-sponsored program that works to protect the ecology of the oceans that supports cruising. Please refrain from throwing anything overboard, both in port and at sea, and deposit trash in the proper receptacles. We are grateful for your cooperation with this endeavor.

Visitors Onboard

No visitors are permitted on board.

Cruise/Cruisetour Ticket Contract

Your Cruise/Cruisetour Ticket Contract is contained in this booklet. It is important that you carefully read all the terms of the Contract and retain it for future reference.

Pregnancy

Royal Caribbean International welcomes pregnant guests, but cannot accept guests who will have entered their 24th week of pregnancy by the beginning of, or at any time during the cruise or cruisetour. A physician's 'Fit to Travel' note is required prior to sailing, stating how far along (in weeks) your pregnancy will be at the beginning of the cruise and confirming that you are in good health and not experiencing a high-risk pregnancy. The 'Fit to Travel' note should be faxed to the Access Department



Frequently Asked Questions Continued

at Fax 954.628.9622. Please contact us at +1.866.592.7225 or at special_needs@rccl.com if you have already booked a cruise or cruisetour and do not meet this requirement.

Infants

Infants sailing on a cruise must be at least 6 months old as of the first day of the cruise or cruisetour. However, for Transatlantic, Transpacific, Hawaii, select South American cruises/cruisetours and other select cruises/cruisetours, the infant (as of the first day of the cruise/cruisetour) must be at least 12 months old.

If you require additional information, visit our website at www.RoyalCaribbean.com. If you are affected by this policy, please call us at +1.800.327.6700.

Access Needs

Royal Caribbean International welcomes guests with access needs and works hard to assist them through-out their vacation.

To receive appropriate assistance, you must notify Royal Caribbean International in writing of any disability or condition that may require advisable special accommodations. Contact the Access Department at 866.592.7225 or 954.628.9708 from outside the U.S., email special_needs@rccl.com or Fax 954.628.9622



CruiseCare

We want this to be the best vacation of your life.

So to make sure you have nothing to think about except having a good time, we offer the CruiseCare package of benefits to our valued guests. We encourage you to review these programs and ask your travel agent for details, or feel free to call us or the Program

Royal Caribbean CruiseCare Package of Benefits:

- The CruiseCare Cancellation Penalty Waiver Program waives the non-refundable cancellation provision of your cruise ticket contract and pays you the value of the unused portion of your prepaid cruise vacation in the event that you or your traveling companion need to cancel your cruise vacation (for specified reasons). In addition, should you or your traveling companion need to cancel your cruise for "any other reason", you may be eligible for Cruise Credits. Brought to you by Royal Caribbean International*.

- The CruiseCare Travel Insurance Program provides coverage for independently booked air, accident and sickness medical benefits, evacuation, baggage protection and much more. Underwritten by Stonebridge Casualty Insurance Company.

- The CruiseCare Worldwide Emergency Assistance Program provides 24-hour assistance services, including: pre-trip health, safety and weather information; assistance with travel changes; lost luggage assistance; emergency cash transfer assistance; medical consultation and monitoring; emergency legal assistance; emergency medical and dental assistance; lost travel document assistance; and emergency medical payment assistance. Provided by On Call International.

For peace of mind before – and during – your trip, consider CruiseCare.

Important: CruiseCare benefits are valid only if the appropriate program costs have been received by Royal Caribbean International. Please keep these documents for your records.

*For NY residents, the CruiseCare Cancellation Penalty Waiver Program is underwritten by Stonebridge Casualty Insurance Company.

CruiseCare Cancellation Penalty Waiver Program Cruise Ticket Contract Addendum

Provided By Royal Caribbean International*

The CruiseCare Cancellation Penalty Waiver Program offers our valued guests the opportunity to receive a refund from Royal Caribbean International (beyond the standard refund policy published in our cruise brochure) for those otherwise non-refundable cruise vacation-related costs prepaid to Royal Caribbean International, should you cancel or interrupt your cruise vacation for the reasons stated below.

CRUISECARE CRUISE VACATION CANCELLATION & INTERRUPTION PENALTY WAIVER.....Cash Refund Up To Total Cruise Vacation Cost

This Cancellation Penalty Waiver is an addendum to your cruise ticket contract. Through the CruiseCare program, Royal Caribbean International will waive their standard cancellation provision and refund to you **IN CASH** the otherwise non-refundable value of the unused portion of your prepaid cruise vacation, should you or your traveling companion need to cancel or interrupt your cruise vacation for any one of the following reasons (subject to the restrictions noted below*):

1. sickness, injury, or death of yourself, a traveling companion or members of either of your immediate families, which is diagnosed and treated by a physician at the time your cruise vacation is terminated;
2. involvement in a traffic accident, en route to departure, that causes you to miss your cruise;
3. your home is made uninhabitable by a natural disaster such as fire, flood, earthquake, hurricane or volcano;
4. you are called into active duty by the military to provide aid or relief as a result of a natural disaster;
5. subpoena or being called to serve for jury duty;

CruiseCare Cancellation Penalty Waiver refunds are also provided if you are charged a change in occupancy/single supplement charge as a result of your traveling companion's cancellation due to one of the reasons cited above.

Please advise your travel agent, Royal Caribbean International or the Program Administrator as soon as possible in the event of cancellation. Refunds will not be provided for additional charges incurred that would not have been charged had

you notified these parties as soon as reasonably possible.

*Please note the following restrictions:

Royal Caribbean International will not waive their cancellation penalty and provide a cash refund, should you cancel or interrupt your cruise vacation for any of the following reasons:

- a condition that first presents, worsens, becomes acute or has symptoms causing a person to seek diagnosis, care or treatment, or prompts a change in medication, during the 60 days before you purchased this waiver; mental, nervous or psychological disorders, unless hospitalized; pregnancy, unless hospitalized; elective abortion; drugs or intoxicants, unless prescribed by a Physician;
- business, contractual or educational obligations of you, an immediate family member, or traveling companion;
- declared or undeclared war, or any act of war; service in the armed forces of any country;
- any unlawful acts, committed by you or a traveling companion;
- other condition, event or circumstance occurring prior to your purchase of CruiseCare.

WHERE TO REPORT CRUISE VACATION CANCELLATIONS and/or INTERRUPTIONS

Contact your travel agent, Royal Caribbean International or the Program Administrator IMMEDIATELY to notify them of your cancellation (or interruption) and to avoid any non-covered expenses due to late reporting. The Administrator will then forward the appropriate form(s) that must be completed by you and the attending physician (if applicable). The Administrator can be contacted at 1-800-453-4022 or 516-342-2720.

*For NY residents, the CruiseCare Cancellation Penalty Waiver Program is underwritten by Stonebridge Casualty Insurance Company, Columbus, Ohio; NAIC # 10952 under Policy/Certificate Form series TAH5000.

SPECIAL CRUISECARE VACATION CANCELLATION ENHANCEMENT

CRUISECARE 'ANY REASON' CRUISE CREDITS Up To 75% of the non-refundable pre-paid Cruise Vacation Cost

Provided Exclusively by Royal Caribbean International

In the event that you choose to cancel for a reason not authorized above or for a reason that is otherwise restricted, at any time up until departure, and you have purchased CruiseCare, Royal Caribbean International will provide you a cruise credit equal to 75% of the non-refundable value of your Cruise Vacation prepaid to Royal Caribbean International, for your use toward a future cruise. This additional enhancement is offered exclusively by Royal Caribbean International as a special service to guests that purchase this cruise ticket Cancellation Penalty Waiver Addendum. Certain restrictions on the use of these cruise credits (such as blackout periods) may apply. Credits are valid for one year from issue date, are not transferable, and have no cash value. To be eligible for credits, notification of cancellation must be given to Royal Caribbean International prior to the ship's departure. Once you've cancelled with Royal Caribbean International, please contact the CruiseCare Help Line at 1-800-453-4022 regarding cruise credits.



CRUISECARE TRAVEL INSURANCE PROGRAM

PROVIDED BY STONEBRIDGE CASUALTY INSURANCE COMPANY
Policy Number(s): MZ0911036H0000A

DESCRIPTION OF COVERAGES

DESCRIPTION OF COVERAGE	MAXIMUM BENEFIT AMOUNT
Part A. Travel Arrangement Protection	
Trip Cancellation for Independently Booked Air	Up to Total Original Airfare Cost
Trip Interruption for Independently Booked Air	Up to 150% of Total Original Airfare Cost
Trip Delay	\$500
Part B. Medical Protection	
Emergency Evacuation	\$25,000
Repatriation	\$25,000
Accidental Medical Expenses	\$10,000
Sickness Medical Expense	\$10,000
Part C. Baggage Protection	
Baggage and Personal Effects	\$1,500
Baggage Delay	\$500

The benefits provided in this program are subject to certain restrictions and exclusions, including the Pre-Existing Condition Exclusion. Please read this brochure in its entirety for a complete description of all coverage terms and conditions. **Note:** Words beginning with capital letters are defined in this text. In this Description of Coverage, 'you', 'your', and 'yours' refer to the Plan Participant and 'we', 'us,' and 'our' refer to the company providing the coverage:

PART A. TRAVEL ARRANGEMENT PROTECTION

Pre-Departure Trip Cancellation For Independently Booked Air

We will pay a Pre-Departure Trip Cancellation Benefit, up to the amount in the Schedule, if you are prevented from taking your Covered Cruise Vacation due to your, an Immediate Family Member's, Traveling Companion's, or Business Partner's Sickness, Injury, or death or Other Covered Events as defined, that occur(s) before departure on your Covered Cruise Vacation. The Sickness or Injury must: a) commence while your coverage is in effect under the plan; b) require the examination and treatment by a Physician at the time the Covered Cruise Vacation is canceled; and c) in the written opinion of the treating Physician, be so disabling as to prevent you from taking your Covered Cruise Vacation.

Pre-Departure Trip Cancellation Benefits For Independently Booked Air

We will reimburse you, up to the amount in the Schedule for the amount of prepaid, non-refundable, and unused Payments or Deposits

Post-Departure Trip Interruption For Independently Booked Air

We will pay a Post-Departure Trip Interruption Benefit, up to the amount in the Schedule, if: 1) your arrival on your Covered Cruise Vacation is delayed; or 2) you are unable to continue on your Covered Cruise Vacation after you have departed on your Covered Cruise Vacation due to your, an Immediate Family Member's, Traveling Companion's, or Business Partner's Sickness, Injury, or death or Other Covered Events as defined. For item 1) above, the Sickness or Injury must: a) commence while your coverage is in effect under the plan; b) for item 2) above, commence while you are on your Covered Cruise Vacation and your coverage is in effect under the plan; and c) for both items 1) and 2) above, require the examination and treatment by a Physician at the time the Covered Cruise Vacation is interrupted or delayed; and d) in the written opinion of the treating Physician, be so disabling as to delay your arrival on your Covered Cruise Vacation or to prevent you from continuing your Covered Cruise Vacation.

Post-Departure Trip Interruption Benefits For Independently Booked Air

We will reimburse you, up to the amount in the Schedule, for the following: 1) the additional transportation expenses by the most direct route from the

point you interrupted your Covered Cruise Vacation: (a) to the next scheduled destination where you can catch up to your Covered Cruise Vacation; or (b) to the final destination of your Covered Cruise Vacation; 2) the additional transportation expenses incurred by you by the most direct route to reach your original Covered Cruise Vacation destination if you are delayed and leave after the Scheduled Departure Date. However, the benefit payable under 1) and 2) above will not exceed the cost of a one-way economy air fare by the most direct route, less any refunds paid or payable for your unused original tickets; 3) your additional cost as a result of a change in the per person occupancy rate for prepaid travel arrangements if a Traveling Companion's Covered Cruise Vacation is interrupted and your Covered Cruise Vacation is continued; 4) reasonable additional accommodation and transportation expenses (up to \$100 per day) incurred to remain near a covered traveling Immediate Family Member or Traveling Companion who is hospitalized during your Cruise Vacation.

Important: You, your Traveling Companion and Immediate Family Member booked to travel with you must be medically capable of travel on the day you purchase this coverage. The covered reason for cancellation or interruption of your Cruise Vacation must occur after your effective date of Trip Cancellation coverage.

Please note: Benefits will not be paid for expenses not refunded in the event of your travel agent's, the airline's or Royal Caribbean International's insolvency.

"Other Covered Events" means only the following unforeseeable events or their consequences which occur while coverage is in effect under this Policy: a change in plans by you, an Immediate Family Member traveling with you, or Traveling Companion resulting from one of the following events which occurs while coverage is in effect under this Policy: a) being directly involved in a documented traffic accident while en route to departure; b) being hijacked, Quarantined, required to serve on a jury, or required by a court order to appear as a witness in a legal action, provided you, an Immediate Family Member traveling with you or a Traveling Companion is not: 1) a party to the legal action; or 2) appearing as a law enforcement officer; c) having your Home made uninhabitable by fire, flood, volcano, earthquake, hurricane, or other natural disaster; d) being called into active military service to provide aid or relief in the event of a natural disaster.

Trip Delay

If your Covered Cruise Vacation is delayed, we will reimburse you, up to the amount shown in the Schedule, for unused land or water travel arrangements, less any refund paid or payable, and reasonable additional expenses incurred by you for hotel accommodations, meals, telephone calls, and economy transportation to catch up to your Cruise Vacation or to return Home. We will not pay benefits for expenses incurred after travel becomes possible.

Trip Delay must be caused by or result from: 1) Common Carrier delay; 2) loss or theft of your passport(s), travel documents or money; 3) being Quarantined; 4) hijacking; 5) adverse weather; 6) a documented traffic accident while you are en route to departure; 7) unannounced strike; 8) a civil disorder.

PART B. MEDICAL PROTECTION

Medical Expense/Emergency Assistance Benefits

We will pay this benefit, up to the amount in the Schedule, for the following Covered Expenses incurred by you, subject to the following: 1) Covered Expenses will only be payable at the Usual and Customary level of payment; 2) benefits will be payable only for Covered Expenses resulting from a Sickness that first manifests itself or an Injury that occurs while on a Covered Cruise Vacation; 3) benefits payable as a result of incurred Covered Expenses will only be paid after benefits have been paid under any Other Valid and Collectible Group Insurance in effect for you. We will pay that portion of Covered Expenses that exceeds the amount of benefits payable for such expenses under your Other Valid and Collectible Group Insurance. We will advance payment to a Hospital, up to \$1,000, if needed to secure your medically necessary admission.

Covered Expenses:

Accident Medical Expense/Sickness Medical Expense:

- 1) expenses for the following Physician-ordered medical services: services of legally qualified Physicians and graduate nurses, charges for Hospital confinement and services, local ambulance services, prescription drugs and medicines, and therapeutic services incurred by you within one year from the date of your Sickness or Injury;
- 2) expenses for emergency dental treatment incurred by you while on your Cruise Vacation.

Emergency Evacuation:

- 3) expenses incurred by you for Physician-ordered emergency medical evacuation, including medically appropriate transportation and necessary medical care en route, to the nearest suitable Hospital when you are critically ill or injured and no suitable local care is available, subject to the Program Medical Advisors prior approval;
- 4) expenses incurred for non-emergency medical evacuation, including medically appropriate transportation and medical care en route, to a Hospital or to your place of residence, when deemed medically necessary by the attending Physician, subject to the Program Medical Advisors prior approval;
- 5) expenses for transportation not to exceed the cost of one round-trip economy



class air fare to the place of hospitalization for one person chosen by you, provided that you are traveling alone and are hospitalized for more than 7 days; 6) expenses for transportation not to exceed the cost of one-way economy class air fare to your place of residence including escort expenses if you are 18 years of age or younger and left unattended due to the death or hospitalization of an accompanying adult(s), subject to the Program Medical Advisors prior approval; 7) expenses for one-way economy class air fare to your place of residence from a medical facility to which you were previously evacuated, less any refunds paid or payable from your unused transportation tickets, if these expenses are not covered elsewhere in the plan.

Repatriation:

8) repatriation expenses for preparation and air transportation of your remains to your place of residence, or up to an equivalent amount for a local burial in the country where death occurred, if you die while on your Covered Cruise Vacation.

In Parts A & B (except Emergency Evacuation and Repatriation) we will not pay for any loss caused by or incurred resulting from a Pre-Existing Condition Exclusion as defined below.

“Pre-Existing Condition” means an illness, disease, or other condition during the 60-day period immediately prior to your effective date for which you or your Traveling Companion, Business Partner or Immediate Family Member who is scheduled or booked to travel with you:

1) received or received a recommendation for a diagnostic test, examination, or medical treatment; or

2) took or received a prescription for drugs or medicine.

Item 2) of this definition does not apply to a condition which is treated or controlled solely through the taking of prescription drugs or medicine and remains treated or controlled without any adjustment or change in the required prescription throughout the 60-day period before coverage is effective under this Policy.

If you have any questions concerning this exclusion, please call BerkelyCare at 1-800-453-4022 for further clarification.

PART C. BAGGAGE PROTECTION

Baggage and Personal Effects Benefits

We will reimburse you, less any amount paid or payable from any coverage provided by a Common Carrier and/or insurance specifically insuring the lost, stolen, or damaged item(s), up to the amount shown in the Schedule, for direct loss, theft, damage, or destruction of your Baggage during your Covered Cruise Vacation.

Valuation and Payment of Loss

Payment of loss under the Baggage and Personal Effects Benefit will be calculated based upon an Actual Cash Value basis. For items without receipts, payment of loss will be calculated based upon 80% of the Actual Cash Value at the time of loss. At our option, we may elect to repair or replace your Baggage. We will notify you within 30 days after we receive your proof of loss. We may take all or part of a damaged Baggage as a condition for payment of loss. In the event of a loss to a pair or set of items, we will: 1) repair or replace any part to restore the pair or set to its value before the loss; or 2) pay the difference between the value of the property before and after the loss.

Baggage Delay Benefits

We will reimburse you, up to the amount shown in the Schedule, for the cost of reasonable additional clothing and personal articles purchased by you if your Baggage is delayed by a Common Carrier for 24 hours or more during the Covered Cruise Vacation. You must be a ticketed passenger on a Common Carrier.

DEFINITIONS

“Accident” means a sudden, unexpected, unintended and external event, which causes Injury.

“Actual Cash Value” means purchase price less depreciation.

“Baggage” means luggage, personal possessions and travel documents taken by you on the Covered Cruise Vacation.

“Business Partner” means an individual who is involved, as a partner, with you in a legal general partnership and shares in the management of the business.

“Common Carrier” means any land, water, or air conveyance operated under a license for the transportation of passengers for hire, not including taxicabs or

rented, leased or privately owned motor vehicles.

“Covered Cruise Vacation” means a period of travel away from Home to a destination outside your city of residence; the purpose of the Cruise Vacation is business or pleasure and is not to obtain health care or treatment of any kind.

“Cruise Vacation” means a trip for which coverage has been elected and the plan payment paid, and all travel arrangements are arranged by Royal Caribbean International prior to the Scheduled Departure Date of the trip. Also covered by this definition are any direct round trip air flights booked by others to and from the scheduled Cruise Vacation departure and return cities, provided the dates of travel are within 14 total days of the scheduled land tour or cruise dates.

“Domestic Partner” means a person who is at least eighteen years of age and you can show: 1) evidence of financial interdependence, such as joint bank accounts or credit cards, jointly owned property, and mutual life insurance or pension beneficiary designations; 2) evidence of cohabitation for at least the previous 6 months; and 3) an affidavit of domestic partnership if recognized by the jurisdiction within which they reside.

“Elective Treatment and Procedures” means any medical treatment or surgical procedure that is not medically necessary including any service, treatment, or supplies that are deemed by the federal or a state or local government authority or by us to be research or experimental or that is not recognized as a generally accepted medical practice.

“Home” means your primary or secondary residence.

“Hospital” means an institution, which meets all of the following requirements: 1) it must be operated according to law; 2) it must give 24 hour medical care, diagnosis, and treatment to the sick or injured on an inpatient basis; 3) it must provide diagnostic and surgical facilities supervised by Physicians; 4) registered nurses must be on 24 hour call or duty; and 5) the care must be given either on the hospital's premises or in facilities available to the hospital on a pre-arranged basis.

A Hospital is not: a rest, convalescent, extended care, rehabilitation or other nursing facility; a facility which primarily treats mental illness, alcoholism, or drug addiction (or any ward, wing, or other section of the hospital used for such purposes); or a facility which provides hospice care (or wing, ward, or other section of a hospital used for such purposes).

“Immediate Family Member” includes your or the Traveling Companion's spouse, child, spouse's child, son-daughter-in-law, parent(s), sibling(s), grandparent(s), grandchild, step brother-sister, step-parent(s), parent(s)-in-law, brother-sister-in-law, aunt, uncle, niece, nephew, Domestic Partner, or ward.

“Injury” means bodily harm caused by an Accident which: 1) occurs while your coverage is in effect under the plan; and 2) requires examination and treatment by a Physician. The Injury must be the direct cause of loss and must be independent of all other causes and must not be caused by, or result from, Sickness.

“Insurer” means Stonebridge Casualty Insurance Company.

“Original Airfare” means air arrangements that are any direct round trip air flights booked by others to and from the scheduled Cruise Vacation departure and return cities, provided the dates of travel for the air flights are within 14 total days of the scheduled land tour or cruise dates.

“Other Valid and Collectible Group Insurance” means any group policy or contract which provides for payment of medical expenses incurred because of Physician, nurse, dental or Hospital care or treatment; or the performance of surgery or administration of anesthesia. The policy or contract providing such benefits includes group or blanket insurance policies; service plan contracts; employee benefit plans; or any plan arranged through an employer, labor union, employee benefit association or trustee; or any group plan created or administered by the federal or a state or local government or its agencies. In the event any other group plan provides for benefits in the form of services in lieu of monetary payment, the usual and customary value of each service rendered will be considered a Covered Expense.

“Payments or Deposits” means the cash, check, or credit card amounts actually paid to the Policyholder for your Covered Cruise Vacation.

“Physician” means a person licensed as a medical doctor by the jurisdiction in which he/she is resident to practice the healing arts. He/she must be practicing within the scope of his/her license for the service or treatment given and may not be you, a Traveling Companion, or an Immediate Family Member of yours.

“Plan Participant” means an eligible person who arranges a Covered Cruise Vacation and pays any required plan payment.



CruiseCare continued

"Policy" means the contract issued to the Policyholder providing the benefits specified herein.

"Policyholder" means the legal entity in whose name this Policy is issued, as shown on the benefit Schedule.

"Program Medical Advisors" means On Call International.

'Quarantined' means the enforced isolation of a Plan Participant and/or the restriction of free movement of a Plan Participant suffering or suspected to suffer from a contagious disease to prevent the spread of contagious disease.

"Schedule" means the benefit schedule shown on the Certificate for each Plan Participant.

"Scheduled Departure Date" means the date on which you are originally scheduled to leave on your Covered Cruise Vacation.

"Scheduled Return Date" means the date on which you are originally scheduled to return to the point where the Covered Cruise Vacation started or to a different final destination.

"Scheduled Departure City" means the city where the scheduled Cruise Vacation on which you are to participate originates.

"Sickness" means an illness or disease of the body which: 1) requires examination and treatment by a Physician; and 2) commences while the plan is in effect. An illness or disease of the body that first manifests itself and then worsens or becomes acute prior to the effective date of this plan is not a Sickness as defined herein and is not covered by the plan.

"Traveling Companion" means a person whose name(s) appear(s) with you on the same Cruise Vacation arrangement and who, during the Cruise Vacation, will accompany you.

"Usual and Customary Charge" means those charges for necessary treatment and services that are reasonable for the treatment of cases of comparable severity and nature. This will be derived from the mean charge based on the experience in a related area of the service delivered and the MDR (Medical Data Research) schedule of fees valued at the 90th percentile.

GENERAL PLAN EXCLUSIONS

IN PARTS A & B:

We will not pay for any loss or expense caused by or incurred resulting from: a Pre-Existing Condition, as defined in the plan. This Exclusion does not apply to benefits under covered expenses emergency medical evacuation or repatriation of remains of the Medical Expense/Emergency Assistance Benefits coverage, or for Trip Cancellation/Trip Interruption claims resulting from death.

IN PARTS A & B:

We will not pay for any loss under the plan caused by or incurred resulting from:

- 1) mental, nervous, or psychological disorders, except if hospitalized;
- 2) being under the influence of drugs or intoxicants, unless prescribed by a Physician;
- 3) normal pregnancy, except if hospitalized; or elective abortion;
- 4) declared or undeclared war, or any act of war;
- 5) service in the armed forces of any country;
- 6) operating or learning to operate any aircraft, as pilot or crew;
- 7) any unlawful acts, committed by you or a Traveling Companion (whether Plan Participant or not);
- 8) any amount paid or payable under any Worker's Compensation, Disability Benefit or similar law;
- 9) Elective Treatment and Procedures;
- 10) medical treatment during or arising from a Covered Cruise Vacation undertaken for the purpose or intent of securing medical treatment;
- 11) business, contractual or educational obligations of you, an Immediate Family Member, Domestic Partner, Business Partner, or Traveling Companion;
- 12) failure of any tour operator, Common Carrier, or other travel supplier, person or agency to provide the bargained-for travel arrangements;
- 13) a loss that results from an illness, disease, or other condition, event or circumstance which occurs at a time when the plan is not in effect for you.

IN PART C:

Items not covered

We will not pay for damage to or loss of:

- 1) a loss or damage caused by detention, confiscation or destruction by customs;
- 2) animals;
- 3) property used in trade, business or for the production of income, household furniture, musical instruments, brittle or fragile articles, or sporting equipment if the loss results from the use thereof;
- 4) artificial limbs or other prosthetic devices, artificial teeth, dental bridges, dentures, dental braces, retainers or other orthodontic devices, hearing aids, any type of eyeglasses, sunglasses or contact lenses;
- 5) documents or tickets, except for administrative fees required to reissue tickets;
- 6) money, stamps, stocks and bonds, postal or money orders, securities, accounts, bills,

deeds, food stamps or credit cards; 7) property shipped as freight or shipped prior to the Scheduled Departure Date.

Losses not covered

We will not pay for loss arising from: 1) theft or pilferage from an unattended vehicle; 2) mysterious disappearance.

TERM OF COVERAGE

When Coverage Begins

All coverages (except Pre-Departure Trip Cancellation and Post-Departure Trip Interruption) will take effect on the later of: 1) the date the plan payment has been received by Royal Caribbean International; 2) the date and time you start your Covered Cruise Vacation; or 3) 12:01 A.M. Standard Time on the Scheduled Departure Date of your Covered Cruise Vacation.

Pre-Departure Trip Cancellation coverage will take effect on the day your plan payment is received by Royal Caribbean International. Coverage begins at 12:01A.M. Standard Time of the effective date of the certificate if the required plan payment is received. Post-Departure Trip Interruption coverage will take effect on the Scheduled Departure Date of your Covered Cruise Vacation if the required plan payment is received.

When Coverage Ends

Your coverage automatically ends on the earlier of: 1) the date the Covered Cruise Vacation is completed; 2) the Scheduled Return Date; 3) your arrival at the return destination on a round-trip, or the destination on a one-way trip; 4) cancellation of the Cruise Vacation covered by the Plan.

If your air arrangements are not booked by Royal Caribbean International and are greater than 14 total days before and/or after your Cruise Vacation, you will also be covered for Trip Interruption, Trip Delay, and benefits under Parts B and C on the day(s) you are flying to/from your destination.

CLAIMS PROCEDURE

TRIP CANCELLATION CLAIMS: Contact your travel agent, Royal Caribbean International and BerkelyCare IMMEDIATELY to notify them of your cancellation and to avoid any non-covered expenses due to late reporting. BerkelyCare will then forward the appropriate claim form that must be completed by you AND THE ATTENDING PHYSICIAN, if applicable.

ALL OTHER CLAIMS: Report your claim as soon as possible to BerkelyCare. Provide the policy number above, your travel dates, and details describing the nature of your loss. Upon receipt of this information, BerkelyCare will promptly forward you the appropriate claim form to complete.

BerkelyCare, 300 Jericho Quadrangle, PO Box 9022, Jericho, NY 11753

1-800-453-4022 or 1-516-342-2720

Office Hours: 8 A.M. - 10 PM ET, Monday - Friday, 9 AM - 5 P.M. ET, Saturday

www.travelclaim.com

IMPORTANT: In order to facilitate prompt claims settlement upon your return, be sure to obtain as applicable: detailed medical statements from Physicians in attendance where the Accident or Sickness occurred; receipts for medical services and supplies; receipts from the Hospital; police reports or claims reports from the parties responsible (e.g., airline, cruise line, hotel, etc.) for any loss, theft, damage, or delay. In the event of a baggage claim, receipts for any lost or damaged items will be required. In the event of a Baggage Delay or Trip Delay claim, receipts for any additional covered expenses will be required, as well as verification of the delay. You must receive initial treatment within 90 days of the accident that caused the Injury or the onset of the Sickness.

Enrollment Procedure

For your convenience, the cost of the plan may be automatically reflected on your Royal Caribbean International invoice and included in the total balance due. Enrollment in CruiseCare is made by simply paying this amount. If you do not wish to take advantage of The CruiseCare Travel Insurance Program, simply deduct the cost of it from your remittance (or ask your travel agent to do so). If CruiseCare has not been included on your invoice and you wish to purchase it, simply ask your travel agent to contact Royal Caribbean International to arrange for billing. If you wish to purchase The CruiseCare Travel Insurance Program only, please contact BerkelyCare. **Please note:** Payment for the plan may not be accepted after the Cruise Vacation cost has been paid in full.

The plan cost is non-refundable once you enter the cancellation penalty period.

This program was designed for Royal Caribbean International guests by BerkelyCareSM.

IN CALIFORNIA: BerkelyCareSM is a service mark of Aon Direct Insurance Administrators, CA Insurance License # 0795465.

IN ALL OTHER STATES: BerkelyCareSM is a division of Affinity Insurance Services, Inc. in all states other than CA, except: AIS Affinity Insurance Agency, Inc. in MN



CruiseCare continued

and OK and AIS Affinity Insurance Agency in NH and NY.

For additional information regarding the plan, call BerkelyCare at:
1-800-453-4022 or 1-516-342-2720
Office hours: 8 AM - 10 PM ET, Monday - Friday, 9 AM - 5 PM ET, Saturday
Ask for the CruiseCare Help Line.

GENERAL PROVISIONS

Our Right To Recover From Others We have the right to recover any payments we have made from anyone who may be responsible for the loss. You and anyone else we insure must sign any papers and do whatever is necessary to transfer this right to us. You and anyone else we insure will do nothing after the loss to affect our right.

CLAIMS PROVISIONS

Payment of Claims Claims for benefits provided by the plan will be paid as soon as written proof is received.

Benefits are paid directly to you, unless otherwise directed. Any accrued benefits unpaid at your death will be paid to your estate or, if no estate, to your beneficiary. If you have assigned your benefits, we will honor the assignment if a signed copy has been filed with us. We are not responsible for the validity of any assignment.

Carrier and Form Number Information

The CruiseCare Travel Insurance Program is underwritten by Stonebridge Casualty Insurance Company, Columbus, Ohio; NAIC # 10952 (all states except as otherwise noted) under Policy/Certificate Form series TAHC5000. In CA, CT, HI, NE, NH, PA, TN, and TX, Policy/Certificate Form series TAHC5100 and TAHC5200. In IL, IN, KS, LA, OR, OH, VT, WA, and WY, Policy Form #'s TAHC5100IPS and TAHC5200IPS

If you are a resident of one of the following states (IL, IN, KS, LA, OH, OR, VT, WA, or WY), your plan is provided on an individual form. You can request a copy of your certificate by calling BerkelyCare at 1-800-453-4090.

NOTICE TO CALIFORNIA RESIDENTS

This policy contains disability insurance benefits or health insurance benefits, or both, that apply only during a covered Trip. You may have coverage from other sources that already provides you with these benefits. You should review your existing policies. If you have any questions about your current coverage, call your insurer or health plan.

NOTICE TO FLORIDA RESIDENTS

Your homeowners's policy, if any, may provide coverage for loss of personal effects provided by the baggage/personal effects coverage. This insurance is not required in connection with the purchase of tickets for your Royal Caribbean International Cruise Vacation.

NOTICE TO NEW YORK RESIDENTS

The CruiseCare Cruise Vacation Cancellation Enhancement may be purchased separately from CruiseCare Cancellation Penalty Waiver Program and the CruiseCare Travel Insurance Program. Contact 888-722-2195 for details.

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CRUISECARE WORLDWIDE EMERGENCY ASSISTANCE

Provided by On Call International

CareFree™ Travel Assistance 24/7

Medical Assistance 24/7

Emergency Services 24/7

Not a care in the world... when you have our 24/7 global network to assist you on your travels.

CareFree™ Travel Assistance

Travel Arrangements

- Arrangements for last-minute flight and hotel changes
- Luggage Locator (reporting/tracking of lost, stolen or delayed baggage)
- Hotel finder and reservations
- Airport transportation
- Rental car reservations and automobile return
- Coordination of travel for visitors to bedside
- Return travel for dependent/minor children
- Assistance locating the nearest embassy or consulate
- Cash transfers

- Assistance with bail bonds

Pre-Trip Information

- Destination guides (hotels, restaurants, etc.)
- Weather updates and advisories
- Passport requirements
- Currency exchange
- Health and safety advisories

Documents and Communication

- Assistance with lost travel documents or passports
- Live email and phone messaging to family and friends
- Emergency message relay service
- Multilingual translation and interpretation services

Medical Assistance Services

- Medical case management, consultation and monitoring
- Medical Transportation
- Dispatch of a doctor or specialist
- Referrals to local medical and dental service providers
- Worldwide medical information, up-to-the-minute travel medical advisories, and immunization requirements
- Prescription drug replacement
- Replacement of eyeglasses, contact lenses and dental appliances

Emergency Services

- Emergency evacuation
- Repatriation of mortal remains
- Emergency medical and dental assistance
- Emergency legal assistance
- Emergency medical payment assistance
- Emergency family travel arrangements

CareFree™ Travel Assistance, Medical Assistance and Emergency Services can be accessed by calling On Call International at **1-(866) 509-7716** or, from outside the U.S. or Canada, call collect: **1-(603) 898-2679**.

* If you have any difficulty making this collect call, contact the local phone operator to connect you to a US-based long-distance service. In this case, please let the Assistance Provider answering the phone know the number you are calling from, so that he/she may call you back. Any charges for the call will be considered reimbursable benefits.

Note that the problems of distance, information, and communications make it impossible for the Program Administrator, Royal Caribbean International, or On Call International to assume any responsibility for the availability, quality, use, or results of any emergency service. In all cases, you are still responsible for obtaining, using, and paying for your own required services of all types.



Cruise/Cruisetour Ticket Contract

IMPORTANT NOTICE TO GUESTS

YOUR CRUISE/CRUISETOUR TICKET CONTRACT CONTAINS IMPORTANT LIMITATIONS ON THE RIGHTS OF PASSENGERS. IT IS IMPORTANT THAT YOU CAREFULLY READ ALL TERMS OF THIS CONTRACT, PAYING PARTICULAR ATTENTION TO SECTION 3 AND SECTIONS 9 THROUGH 11, WHICH LIMIT OUR

1. INTRODUCTION:

This Cruise/CruiseTour Ticket Contract (the "Ticket Contract") describes the terms and conditions that will apply to the relationship between the Passenger (as defined in Section 2.f below) and the Carrier (as defined in Section 2.b below of the Vessel with respect to the Cruise or CruiseTour covered by this Agreement. Except as otherwise expressly provided herein, this Agreement supersedes any other written or oral representations or agreements relating to the subject matter of this Agreement or the Cruise or the CruiseTour.

Purchase or use of this Ticket Contract, whether or not signed by the Passenger, shall constitute the agreement by Passenger, on behalf of himself and all other persons traveling under this Ticket Contract (including any accompanying minors or other persons for whom the Ticket Contract was purchased), to be bound by the terms and conditions of this Ticket Contract. This Ticket Contract cannot be modified except in a writing signed by a corporate officer of Operator. In addition, Guest acknowledges the availability of and Guest agrees to abide by the terms and conditions, including but not limited to certain payment terms such as minimum deposit requirements and payment due dates, which appear in the applicable Carrier brochure or online at www.royalcaribbean.com. In the event of any conflict between such other brochure or website materials and this Ticket Contract, the terms of this Ticket Contract shall prevail.

2. DEFINITIONS:

a. "Agreement" or "Contract" means the terms and conditions set forth in this Ticket Contract together with the Cruise or CruiseTour Fare due for Your Cruise or CruiseTour. Together, the items described in the preceding sentence shall constitute an agreement between Passenger and Operator for the Cruise or CruiseTour.

b. "Carrier" shall include: (i) the Vessel, or any substituted ship; (ii) the Vessel's Operator; and (iii) with respect to the RCT Land Tour portion of any CruiseTour, Royal Celebrity Tours Inc. ("RCT") together with the owners, managers, charterers, affiliates, successors and assigns of the entities identified in subsections (i), (ii) and (iii) of this sentence. Carrier also shall include the officers, directors, employees, agents, crew or pilots of the entities identified in the preceding sentence. The exclusions or limitations of liability of Carrier set forth in the provisions of this Ticket Contract, as well as all rights, defenses or immunities set forth herein, shall also apply to and be for the benefit of agents, independent contractors, concessionaires and suppliers of Carrier, as well as owners and operators of all shoreside properties at which the Vessel or the Transport may call, as well as owners, designers, installers, suppliers and manufacturers of the Vessel or Transport, or any component parts of either, together with the employees and servants of each of the foregoing, and/or any launches, craft or facilities of any kind belonging to or provided by any of the parties identified in this paragraph.

c. "Cruise or CruiseTour Fare" includes the amount due for the Cruise or Cruise Tour, whether such amounts are owing and/or have been paid by the Passenger, but does not include amounts due for other products or services such as air transportation, photographs, gratuities, telephone calls, or medical services which can be purchased separately, nor does it include government or quasi-governmental taxes and fees, whether assessed on a per passenger, per vessel, per berth or per ton basis, nor any fuel surcharges, security surcharges or similar assessments made by airlines, trains, buses, hotels or other third parties which are subject to change and are due and payable by Passenger upon request. For CruiseTours that include air travel, airfare is included in the CruiseTour Fare.

Carrier reserves the right to impose a supplemental charge relating to unanticipated occurrences including, but not limited to, increases in the price of fuel. Any such supplement charges may apply, at Carrier's sole discretion, to both existing and new bookings (regardless of whether such bookings have been paid in full). Such supplements are not included in the Cruise or CruiseTour Fare.

d. "CruiseTour" shall mean the combined vacation package officially published and offered by Carrier, which includes the applicable cruise and associated RCT Land Tour.

e. "Operator" means the entity identified in Section 18 below.

f. "Passenger" or "Guest" or "Your" means all persons traveling under this Ticket Contract and persons in their care, together with their respective heirs and representatives. "Passenger" shall include the plural and the use of the masculine shall include the feminine.

g. "RCT Land Tour" shall mean the land tour component of a CruiseTour to be provided either prior to the initial embarkation on the cruise or after the final debarkation from the cruise.

h. "Transport" means the railcars, buses and other modes of transportation or

accommodation provided by RCT in connection with a RCT Land Tour.

i. "Vessel" means the ship owned or chartered or operated by Operator on which Passenger may be traveling or against which Passenger may assert a claim, as well as any substituted ship used in the performance of this Ticket Contract.

3. BAGGAGE, PROPERTY AND LIMITATIONS OF LIABILITY:

a. Baggage Limits and Prohibited Items. Each adult Passenger is permitted to carry onboard the Vessel or check-in only the wearing apparel and personal effects reasonably necessary for the cruise, including suitcases, trunks, valises, satchels, bags, hangers containing clothing, toiletries and similar items. In no event shall any Passenger bring on board the Vessel or check-in, or in connection with the RCT Land Tour, any illegal controlled substances, fireworks, live animals (except under the terms of Section 12.d below), weapons, firearms, explosives or other hazardous materials, or any other items prohibited by applicable law or Carrier policy. Carrier reserves the right to refuse to permit any Passenger to take on board the Vessel or on any mode of Transport any item Carrier deems inappropriate.

b. Liability for Loss of or Damage to Baggage. Unless negligent, Carrier is neither responsible nor liable for any loss of or damage to Passenger's property, whether contained in luggage or otherwise. Liability for loss of or damage to Passenger's property in connection with any air or ground transportation shall be the sole responsibility of the provider of the service and in accordance with applicable limitations.

c. Limitation of Liability for Lost or Damaged Property. Notwithstanding any other provision of law or this Agreement, Carrier's liability for loss or damage to property during the RCT Land Tour portion of a CruiseTour is limited to \$300.00 per Passenger. Notwithstanding any other provision of law or this Agreement, Carrier's liability for loss or damage to property for the cruise (or for the cruise only portion of a CruiseTour) is limited to \$300.00 per Passenger, unless Passenger declares the true value of such property in writing and pays Carrier within 10 days of final payment for the cruise, a fee of five percent (5%) of the amount that such value exceeds \$300.00. In such event, Carrier's liability shall be limited to its true declared value, but not exceeding \$5,000.

d. Limited Carriage. Carrier does not undertake to carry as baggage any tools of trade, household goods, fragile or valuable items, precious metals, jewelry, documents, negotiable instruments or other valuables, including but not limited to those specified in Title 46 of the United States Code, Appendix Section 181. Each Passenger warrants that no such item will be presented to Carrier within any receptacle or container as baggage, and hereby releases Carrier from any liability whatsoever for loss of or damage to such items when presented to Carrier in breach of this warranty. In no event shall Carrier be liable for normal wear or tear of luggage or property, or loss of or damage to jewelry, cash, negotiable paper, photographic/electronic, medical or recreational equipment, dental hardware, eyewear, medications or other valuables unless they are deposited with Carrier on the Vessel for safekeeping against receipt (RCT does not accept valuables for deposit). Carrier's liability, if any, for loss of or damage to valuables so deposited shall not exceed the amounts indicated in Section 3.c above.

4. MEDICAL CARE AND OTHER PERSONAL SERVICES:

a. Availability of Medical Care. Due to the nature of travel by sea and the ports visited, the availability of medical care onboard the Vessel and in ports of call may be limited or delayed and medical evacuation may not be possible from the Vessel while at sea or from every location to which the Vessel sails.

b. Relationship with Service Providers. To the extent Passengers retain the services of medical personnel or independent contractors on or off the Vessel, Passengers do so at their sole risk. Any medical personnel attending to a Passenger on or off the Vessel, if arranged by Carrier, are provided solely for the convenience of the Passenger, work directly for the Passenger, and shall not be deemed to be acting under the control or supervision of the Carrier, as Carrier is not a medical provider. Likewise, any onboard concessions (including but not limited to the gift shops, spas, beauty salon, art program, photography, formalwear concessions) are either operated by or are independent contractors on board the Vessel, on Transport or elsewhere and are provided solely for the convenience of Passenger. Even though the Carrier shall be entitled to charge a fee and earn a profit for arranging such services, all such persons or entities shall be deemed independent contractors and not acting as agents or representatives of Carrier. Carrier assumes no liability whatsoever for any treatment, failure to treat, diagnosis, misdiagnosis, actual or alleged malpractice, advice, examination or other services provided by such persons or entities. Guest acknowledges that the Vessel's hair dresser, manicurist, art auctioneer, gift shop personnel, spa personnel, wedding planners and other providers of merchandise and personal services are employees of independent contractors and that Carrier is not responsible for their actions.

c. Payment for Medical or Personal Care Services. Passenger shall pay for all medical care or other personal services requested or required, whether onboard



Cruise/Cruisetour Ticket Contract continued

or ashore, including the cost of any emergency medical care or transportation incurred by Carrier. If Passenger is unable to pay and the Carrier pays for such expenses, then Passenger shall reimburse Carrier for those expenses.

5. SHORE EXCURSIONS, TOURS, FACILITIES OR OTHER TRANSPORTATION:

All arrangements made for or by Passenger for transportation (other than on the Vessel or on any Transport owned or operated by RCT in connection with a RCT Land Tour) before, during or after the Cruise or CruiseTour of any kind whatsoever, as well as air arrangements, shore excursions, tours, hotels, restaurants, attractions and other similar activities or services, including all related conveyances, products or facilities, are made solely for Passenger's convenience and are at Passenger's risk. The providers, owners and operators of such services, conveyances, products and facilities are independent contractors and are not acting as agents or representatives of Carrier. Even though Carrier may collect a fee for, or otherwise profit from, making such arrangements and offers for sale shore excursions, tours, hotels, restaurants, attractions, elements of the RCT Land Tour packages that are provided by independent contractors and other similar activities or services taking place off the Vessel for a profit, it does not undertake to supervise or control such independent contractors or their employees, nor maintain their conveyances or facilities, and makes no representation, whether express or implied, regarding their suitability or safety. In no event shall Carrier be liable for any loss, delay, disappointment, damage, injury, death or other harm whatsoever to Passenger which occurs on or off the Vessel or the Transport as a result of any acts, omissions or negligence of any independent contractors.

6. CANCELLATION, DEVIATION OR SUBSTITUTION BY CARRIER:

Carrier may for any reason at any time and without prior notice, cancel, advance, postpone or deviate from any scheduled sailing, port of call, destination, lodging or any activity on or off the Vessel, or substitute another vessel or port of call, destination, lodging or activity. Carrier shall not be liable for any claim whatsoever by Passenger, including but not limited to loss, compensation or refund, by reason of such cancellation, advancement, postponement, substitution or deviation.

In connection with a CruiseTour, Carrier has the same right to cancel, advance, postpone or deviate from any scheduled activity, departure or destination, or substitute another railcar, bus, destination or lodging or other component of the CruiseTour. Carrier shall not be liable for any claim by Passenger whatsoever, including but not limited to loss, compensation or refund, by reason of such cancellation, advancement, postponement, substitution or deviation.

By way of example, and not limitation, Carrier may, without liability, deviate from any scheduled sailing and may otherwise land Passenger and her property at any port if Carrier believes that the voyage or any Passenger or property may be hindered or adversely affected as a result of hostilities, blockages, prevailing weather conditions, labor conflicts, strikes onboard or ashore, breakdown of Vessel, congestion, docking difficulties, medical or life saving emergencies or any other cause whatsoever.

Carrier shall have the right to comply with any orders, recommendations, or directions whatsoever given by any governmental entity or by persons purporting to act with such authority and such compliance shall not be deemed a breach of this Agreement entitling the Passenger to assert any claim for liability, compensation or refund.

7. CANCELLATION BY PASSENGER; EARLY DISEMBARKATION:

Refunds of the Cruise or CruiseTour Fare (including any applicable supplement charges) for cancellations by Passenger made prior to sailing or the first day of the CruiseTour (whichever occurs first) shall be made in accordance with the following cancellation policy:

Days Prior to Departure Date: FOR 1 TO 5 NIGHT CRUISES	Days Prior to Departure Date: FOR 6 TO 8 NIGHT CRUISES	Days Prior to Departure Date: FOR 9 NIGHT OR LONGER CRUISES	CANCELLATION CHARGE
60 days or more**	70 days or more**	70 days or more**	No charge
59 to 30 days**	69 to 30 days**	69 to 30 days**	Deposit amount
29 to 8 days	29 to 8 days	29 to 15 days	50% of total price
7 days or less	7 days or less	14 days or less	No refund

* For Holiday Sailings, written notification must be received at least 90 days prior to the departure date. ** 89 to 30 days for Holiday Sailings.

The table above also applies to Holiday Sailings except as noted above. Cancellation notices are effective when received by the Operator.

For Passengers who have booked a CruiseTour and desire to cancel their tour while retaining the cruise, refunds of the CruiseTour Fare (including any applicable supplement charges) shall be made in accordance with the following cancellation policy:

Days Prior to Departure Date:	CANCELLATION CHARGE
70 days or more*	No charge
69 to 30 days**	Deposit amount
29 to 15 days	50% of total price
14 days or less	No refund

The cancellation charge policies set forth above vary for single occupancy or for the third, fourth or higher occupants in a stateroom or for groups. Consult your travel agency or call Royal Caribbean for further details.

Cancellation by the Passenger after the cruise or CruiseTour has begun, or early disembarkation of the Passenger for any reason, including pursuant to any provision of this Ticket Contract, shall be without refund, compensation, or liability on the part of the Carrier whatsoever.

If Carrier received payment via credit card, the refund will be made to that credit card. If Carrier received payment from your travel agent, the refund will be provided back to that travel agent.

Passenger acknowledges that for certain voyages, such as a round-trip voyage commencing in a United States port, the Passenger must complete the entire voyage and that failure to do so may result in a fine or other penalty being assessed by one or more governmental agencies. Passenger hereby agrees to pay any such fine or penalty imposed because Passenger failed to complete the entire voyage and to reimburse Carrier in the event it pays such fine or penalty.

8. PASSENGER'S OBLIGATION TO COMPLY WITH AGREEMENT, APPLICABLE LAWS, AND RULES OF CARRIER; QUARANTINE; INDEMNIFICATION:

a. Compliance Obligation Generally. Passenger shall at all times comply with the provisions of this Agreement, all applicable laws, and rules, policies and regulations of the Carrier, the Vessel and the Transport (as the same may be changed from time to time with or without notice). Passenger agrees not to enter any areas of the vessel designated for crew only, including crew quarters, under any circumstances whatsoever. Passenger further agrees that Carrier may prohibit or restrict Passenger from bringing any alcoholic beverages for consumption onboard the Vessel and agrees to comply with any Carrier policy covering such matters. Nothing in this Agreement shall grant to Passenger any right to sell products to or provide services to other guests onboard the Cruise or CruiseTour and Passenger shall be prohibited from doing so.

b. Passengers are solely responsible to maintain in their possession all passports, visas and other travel documents required for embarkation, travel and disembarkation at all ports of call. Passengers assume full responsibility to determine through their travel agent or the appropriate government authority the necessary documents. Passenger agrees to provide to Carrier (at Carrier's reasonable request) any travel documents. Carrier shall return such travel documents to Passenger by no later than the end of the cruise.

c. Passenger understands and agrees that Carrier has a zero tolerance policy for illegal activity and shall report such activity to the appropriate authorities.

d. Each adult Passenger undertakes and agrees to supervise at all times any accompanying minors to ensure compliance with the provisions of this Section 8.

e. Carrier may also change accommodations, alter or cancel any activities of, deny service of alcohol to, confine to a stateroom or quarantine, search the stateroom, property or baggage of any Passenger, change a Passenger's RCT Land Tour, disembark or refuse to embark the Passenger and/or any Passenger responsible for any minor Passenger, or restrain any Passenger at any time, without liability, at the risk and expense of the Passenger, when in the sole opinion of Carrier or Captain the Passenger's conduct or presence, or that of any minor for whom the Passenger is responsible, is believed to present a possible danger, security risk or be detrimental to himself or the health, welfare, comfort or enjoyment of others, or is in violation of any provision of this Agreement.

f. Passenger, or if a minor, his parent or guardian, shall be liable for and indemnify Carrier, the Vessel and the Transport from any civil liability, fines, penalties, costs or expenses incurred by or imposed on the Vessel, the Transport or Carrier arising from or related to Passenger's conduct or failure to comply with any provisions of this Section 8, including but not limited to: (i) any purchases by or credit extended to the Passenger; (ii) requirements relating to immigration, customs or excise; or (iii) any personal injury, death or damage to persons or property caused directly or indirectly, in whole or in part, by any willful or negligent act or omission on the part of the Passenger.

g. Carrier shall not be required to refund any portion of the Cruise or CruiseTour Fare paid by any Passenger who fails for any reason to be onboard the Vessel or Transport by the embarkation cut-off time applicable to the specific cruise or cruisetour or the boarding cut-off time applicable at any port of call or destination or point of departure as the case may be, and shall not be responsible for lodging, meals, transportation or other expenses incurred by Passenger as a result thereof. Embarkation cut-off times for cruises are available at www.royalcaribbean.com. Boarding cut-off times for any port of call or destination or point of departure are as announced on the applicable Cruise or Cruise Tour. Carrier shall have no obligation to any Passenger to deviate from any scheduled sailing or port of call or



destination.

h. Carrier may refuse to transport any Passenger, and may remove any Passenger from the Vessel or Transport at any time, for any of the following reasons: (i) whenever such action is necessary to comply with any government regulations, directives or instructions; (ii) when a Passenger refuses to permit search of his person or property for explosives, weapons, dangerous materials or other stolen, illegal or prohibited items; (iii) when a Passenger refuses upon request to produce positive identification; or (iv) for failure to comply with Carrier's rules and procedures, including, for example, Carrier's Guest Conduct Policy or Carrier's policies against fraternization with crew; or (v) Guest's passage is denied by Carrier pursuant to its Refusal to Transport policy. Carrier's Guest Conduct Policy and Refusal to Transport policy are available online at www.royalcaribbean.com/content/en_US/pdf/Guest_Conduct_Policy.pdf and at www.royalcaribbean.com/content/pdf/Refusal_To_Transport.pdf.

i. In the interests of safety and security, Passengers and their baggage are subject to inspection or monitoring electronically with or without the Passenger's consent or knowledge.

j. If Carrier exercises its rights under this Section 8, Passenger shall have no claim against Carrier whatsoever and Carrier shall have no liability for refund, compensation loss or damages of Passenger, including but not limited to any expenses incurred by Passenger for accommodations or repatriation.

9. FORUM SELECTION CLAUSE FOR ALL LAWSUITS; CLASS ACTION WAIVER:

a. EXCEPT AS PROVIDED IN SECTION 10 (b) WITH REGARD TO CLAIMS SUBJECT TO BINDING ARBITRATION, IT IS AGREED BY AND BETWEEN PASSENGER AND CARRIER THAT ALL DISPUTES AND MATTERS WHATSOEVER ARISING UNDER, IN CONNECTION WITH OR INCIDENT TO THIS AGREEMENT, PASSENGER'S CRUISE, CRUISETOUR, RCT LAND TOUR OR TRANSPORT, SHALL BE LITIGATED, IF AT ALL, IN AND BEFORE THE UNITED STATES DISTRICT COURT FOR THE SOUTHERN DISTRICT OF FLORIDA LOCATED IN MIAMI-DADE COUNTY, FLORIDA, U.S.A., (OR AS TO THOSE LAWSUITS TO WHICH THE FEDERAL COURTS OF THE UNITED STATES LACK SUBJECT MATTER JURISDICTION, BEFORE A COURT LOCATED IN MIAMI-DADE COUNTY, FLORIDA, U.S.A.) TO THE EXCLUSION OF THE COURTS OF ANY OTHER STATE, TERRITORY OR COUNTRY. PASSENGER HEREBY CONSENTS TO JURISDICTION AND WAIVES ANY VENUE OR OTHER OBJECTION THAT HE MAY HAVE TO ANY SUCH ACTION OR PROCEEDING BEING BROUGHT IN THE APPLICABLE COURT LOCATED IN MIAMI-DADE COUNTY, FLORIDA.

b. CLASS ACTION RELIEF WAIVER. PASSENGER HEREBY AGREES THAT EXCEPT AS PROVIDED IN THE LAST SENTENCE OF THIS PARAGRAPH, PASSENGER MAY BRING CLAIMS AGAINST CARRIER ONLY IN PASSENGER'S INDIVIDUAL CAPACITY. EVEN IF THE APPLICABLE LAW PROVIDES OTHERWISE, PASSENGER AGREES THAT ANY ARBITRATION OR LAWSUIT AGAINST CARRIER, VESSEL OR TRANSPORT WHATSOEVER SHALL BE LITIGATED BY PASSENGER INDIVIDUALLY AND NOT AS A MEMBER OF ANY CLASS OR AS PART OF A CLASS OR REPRESENTATIVE ACTION, AND PASSENGER EXPRESSLY AGREES TO WAIVE ANY LAW ENTITLING PASSENGER TO PARTICIPATE IN A CLASS ACTION. IF YOUR CLAIM IS SUBJECT TO ARBITRATION AS PROVIDED IN SECTION 10 BELOW, THE ARBITRATOR SHALL HAVE NO AUTHORITY TO ARBITRATE CLAIMS ON A CLASS ACTION BASIS. YOU AGREE THAT THIS SECTION SHALL NOT BE SEVERABLE UNDER ANY CIRCUMSTANCES FROM THE ARBITRATION CLAUSE SET FORTH IN SECTION 10.b BELOW, AND IF FOR ANY REASON THIS CLASS ACTION WAIVER IS UNENFORCEABLE AS TO ANY PARTICULAR CLAIM, THEN AND ONLY THEN SUCH CLAIM SHALL NOT BE SUBJECT TO ARBITRATION.

10. NOTICE OF CLAIMS AND COMMENCEMENT OF SUIT OR ARBITRATION; SECURITY:

a. TIME LIMITS FOR PERSONAL INJURY/ILLNESS/DEATH CLAIMS: NO SUIT SHALL BE MAINTAINABLE AGAINST CARRIER, THE VESSEL OR THE TRANSPORT FOR PERSONAL INJURY, ILLNESS OR DEATH OF ANY PASSENGER UNLESS WRITTEN NOTICE OF THE CLAIM, WITH FULL PARTICULARS, SHALL BE DELIVERED TO CARRIER AT ITS PRINCIPAL OFFICE WITHIN SIX (6) MONTHS FROM THE DATE OF THE INJURY, ILLNESS OR DEATH AND SUIT IS COMMENCED (FILED) WITHIN ONE (1) YEAR FROM THE DATE OF SUCH INJURY, ILLNESS OR DEATH AND PROCESS SERVED WITHIN 120 DAYS AFTER FILING, NOTWITHSTANDING ANY PROVISION OF LAW OF ANY STATE OR COUNTRY TO THE CONTRARY.

b. ARBITRATION OF ALL OTHER CLAIMS: ANY AND ALL OTHER DISPUTES, CLAIMS, OR CONTROVERSIES WHATSOEVER, EXCEPT FOR PERSONAL INJURY, ILLNESS OR DEATH OF A PASSENGER, BETWEEN PASSENGER AND CARRIER, VESSEL OR TRANSPORT, WHETHER BASED ON CONTRACT, TORT, STATUTORY, CONSTITUTIONAL OR OTHER LEGAL RIGHTS, INCLUDING BUT NOT LIMITED TO ALLEGED VIOLATION OF CIVIL RIGHTS, DISCRIMINATION, CONSUMER OR PRIVACY LAWS, OR FOR ANY LOSSES, DAMAGES OR EXPENSES, RELATING TO OR IN ANY WAY ARISING OUT OF OR CONNECTED WITH THIS CONTRACT OR PASSENGER'S CRUISE, NO MATTER HOW DESCRIBED, PLEADED OR STYLED, SHALL BE REFERRED TO AND RESOLVED EXCLUSIVELY BY BINDING ARBITRATION PURSUANT TO THE UNITED NATIONS CONVENTION ON THE RECOGNITION AND ENFORCEMENT OF FOREIGN ARBITRAL AWARDS (NEW YORK 1958), 21 U.S.T. 2517, 330 U.N.T.S. 3, 1970 U.S.T. LEXIS 115, 9 U.S.C. §§ 202-208 ("THE CONVENTION") AND THE FEDERAL ARBITRATION ACT, 9 U.S.C. §§ 1, ET SEQ., ("FAA") SOLELY IN MIAMI, FLORIDA, U.S.A. TO THE EXCLUSION OF ANY OTHER FORUM. THE ARBITRATION SHALL BE ADMINISTERED BY THE AMERICAN ARBITRATION ASSOCIATION UNDER ITS COMMERCIAL DISPUTE RESOLUTION RULES AND PROCEDURES, WHICH ARE DEEMED TO

BE INCORPORATED HEREIN BY REFERENCE. ANY QUESTION ABOUT THE ARBITRATION ADMINISTRATORS MENTIONED ABOVE MAY BE DIRECTED TO THEM AS FOLLOWS: AMERICAN ARBITRATION ASSOCIATION, BANK OF AMERICA TOWER, 100 SOUTHEAST 2ND STREET, STE. 2300, MIAMI, FL 33131 (305) 358-7777. NEITHER PARTY WILL HAVE THE RIGHT TO A JURY TRIAL NOR TO ENGAGE IN PRE-ARBITRATION DISCOVERY EXCEPT AS PROVIDED IN THE APPLICABLE ARBITRATION RULES AND HEREIN, OR OTHERWISE TO LITIGATE THE CLAIM IN ANY COURT. THE ARBITRATOR'S DECISION WILL BE FINAL AND BINDING. OTHER RIGHTS THAT PASSENGER OR CARRIER WOULD HAVE IN COURT ALSO MAY NOT BE AVAILABLE IN ARBITRATION. AN AWARD RENDERED BY AN ARBITRATOR MAY BE ENTERED IN ANY COURT HAVING JURISDICTION UNDER THE CONVENTION OR FAA. PASSENGER AND CARRIER FURTHER AGREE TO PERMIT THE TAKING OF A DEPOSITION UNDER OATH OF THE PASSENGER ASSERTING THE CLAIM, OR FOR WHOSE BENEFIT THE CLAIM IS ASSERTED, IN ANY SUCH ARBITRATION. IN THE EVENT THIS PROVISION IS DEEMED UNENFORCEABLE BY AN ARBITRATOR OR COURT OF COMPETENT JURISDICTION FOR ANY REASON, THEN AND ONLY THEN THE PROVISIONS OF SECTION 9 ABOVE GOVERNING VENUE AND JURISDICTION SHALL EXCLUSIVELY APPLY TO ANY LAWSUIT INVOLVING CLAIMS DESCRIBED IN THIS SECTION 10(b).

c. TIME LIMITS FOR NON-INJURY/ILLNESS OR DEATH CLAIMS: NO PROCEEDING DESCRIBED IN SECTION 10(b) MAY BE BROUGHT AGAINST CARRIER, VESSEL OR TRANSPORT UNLESS WRITTEN NOTICE OF THE CLAIM, WITH FULL PARTICULARS, SHALL BE DELIVERED TO CARRIER AT ITS PRINCIPAL OFFICE WITHIN THIRTY (30) DAYS AFTER TERMINATION OF THE CRUISE OR CRUISETOUR (WHICHEVER IS LATER) TO WHICH THIS TICKET CONTRACT RELATES. IN NO EVENT SHALL ANY SUCH PROCEEDING DESCRIBED IN SECTION 10(b) BE MAINTAINABLE UNLESS SUCH PROCEEDING SHALL BE COMMENCED (FILED) WITHIN SIX (6) MONTHS AFTER THE TERMINATION OF THE CRUISE OR CRUISETOUR (WHICHEVER IS LATER) TO WHICH THIS TICKET CONTRACT RELATES AND VALID NOTICE OR SERVICE OF SUCH PROCEEDING IS EFFECTED WITHIN SIXTY (60) DAYS AFTER FILING, NOTWITHSTANDING ANY PROVISION OF LAW OF ANY STATE OR COUNTRY TO THE CONTRARY.

d. IN THE EVENT OF AN IN REM PROCEEDING AGAINST THE VESSEL, PASSENGER HEREBY IRREVOCABLY AGREES THAT THE POSTING OF A LETTER OF UNDERTAKING FROM ANY OF CARRIER'S INSURERS SHALL CONSTITUTE AN ADEQUATE AND APPROPRIATE FORM OF SECURITY FOR THE IMMEDIATE RELEASE OF THE VESSEL IN LIEU OF ARREST.

11. LIMITATIONS OF LIABILITY:

a. CARRIER SHALL NOT BE LIABLE FOR INJURY, DEATH, ILLNESS, DAMAGE, DELAY OR OTHER LOSS TO PERSON OR PROPERTY, OR ANY OTHER CLAIM BY ANY PASSENGER CAUSED BY ACT OF GOD, WAR, TERRORISM, CIVIL COMOTION, LABOR TROUBLE, GOVERNMENT INTERFERENCE, PERILS OF THE SEA, FIRE, THEFTS OR ANY OTHER CAUSE BEYOND CARRIER'S REASONABLE CONTROL, OR ANY ACT NOT SHOWN TO BE CAUSED BY CARRIER'S NEGLIGENCE.

b. PASSENGER AGREES TO SOLELY ASSUME THE RISK OF INJURY, DEATH, ILLNESS OR OTHER LOSS, AND CARRIER IS NOT RESPONSIBLE FOR PASSENGER'S USE OF ANY ATHLETIC OR RECREATIONAL EQUIPMENT; OR FOR THE NEGLIGENCE OR WRONGDOING OF ANY INDEPENDENT CONTRACTORS, INCLUDING BUT NOT LIMITED TO PHOTOGRAPHERS, SPA PERSONNEL OR ENTERTAINERS; OR FOR EVENTS TAKING PLACE OFF THE CARRIER'S VESSELS, LAUNCHES OR TRANSPORTS, OR AS PART OF ANY SHORE EXCURSION, TOUR OR ACTIVITY.

c. CARRIER HEREBY DISCLAIMS ALL LIABILITY TO THE PASSENGER FOR DAMAGES FOR EMOTIONAL DISTRESS, MENTAL SUFFERING OR PSYCHOLOGICAL INJURY OF ANY KIND UNDER ANY CIRCUMSTANCES, WHEN SUCH DAMAGES WERE NEITHER THE RESULT OF A PHYSICAL INJURY TO THE PASSENGER, NOR THE RESULT OF PASSENGER HAVING BEEN AT ACTUAL RISK OF PHYSICAL INJURY, NOR WERE INTENTIONALLY INFLICTED BY THE CARRIER. WITHOUT LIMITING THE PRECEDING SENTENCE, IN NO EVENT WILL CARRIER BE LIABLE TO PASSENGER FOR ANY CONSEQUENTIAL, INCIDENTAL, EXEMPLARY OR PUNITIVE DAMAGES.

d. ON CRUISES WHICH NEITHER EMBARK, DISEMBARK NOR CALL AT ANY PORT IN THE UNITED STATES, CARRIER SHALL BE ENTITLED TO ANY AND ALL LIABILITY LIMITATIONS, IMMUNITIES AND RIGHTS APPLICABLE TO IT UNDER THE "ATHENS CONVENTION RELATING TO THE CARRIAGE OF PASSENGERS AND THEIR LUGGAGE BY SEA" OF 1974, AS WELL AS THE "PROTOCOL TO THE ATHENS CONVENTION RELATING TO THE CARRIAGE OF PASSENGERS AND THEIR LUGGAGE BY SEA" OF 1976 ("ATHENS CONVENTION"). THE ATHENS CONVENTION LIMITS THE CARRIER'S LIABILITY FOR DEATH OR PERSONAL INJURY TO A PASSENGER TO NO MORE THAN 46,666 SPECIAL DRAWING RIGHTS AS DEFINED THEREIN (APPROXIMATELY U.S. \$70,000, WHICH AMOUNT FLUCTUATES, DEPENDING ON DAILY EXCHANGE RATE AS PRINTED IN THE WALL STREET JOURNAL). IN ADDITION, AND ON ALL OTHER CRUISES, ALL THE EXEMPTIONS FROM AND LIMITATIONS OF LIABILITY PROVIDED IN OR AUTHORIZED BY THE LAWS OF THE UNITED STATES (INCLUDING TITLE 46, UNITED STATES CODE SECTIONS 30501 THROUGH 30509 AND 30511) WILL APPLY.

12. FITNESS TO TRAVEL; DENIAL OF BOARDING; MINORS:

a. Passenger warrants that he and those traveling with him are fit for travel and that such travel will not endanger themselves or others
b. Minors - Any Guest under the age of 18 shall be considered a minor and must



Cruise/Cruisetour Ticket Contract continued

travel with a parent or Legal Guardian or such other person as may be permitted by Carrier's policies. No Guest under the age of 21 will consume any alcoholic beverages while on board the Vessel or Transport except as may be permitted by Carrier's policy. No Guest under the age of twenty-one (21) will be booked in a stateroom unless accompanied by an adult twenty-one (21) years of age or older, except for minors sailing with their parents or guardians in adjacent staterooms, or for under-aged married couples (proof of marriage is required). Carrier reserves the right to request proof of age at any time and Passenger's age on the date of sailing determines his or her status for the entire cruise vacation.

c. Pregnancy and Infants - Any Passenger who will enter the 24th week of pregnancy by the beginning of, or at any time during their cruise or CruiseTour agrees not to book the cruise or board the Vessel or Transport under any circumstances. No infants under a specific age (at least six (6) months for most cruises but twelve (12) months for other cruises) shall be booked on a cruise or CruiseTour, nor brought onboard the Vessel or Transport by any Passenger under any circumstances. The most current minimum age requirements are available online at www.royalcaribbean.com.

d. Special Needs. Any Passenger with mobility, communication or other impairments, or other special or medical needs that may require medical care or special accommodations during the cruise or CruiseTour, including but not limited to the use of any service animal, must notify the Carrier of any such condition at the time of booking. Passenger agrees to accept responsibility and reimburse Carrier for any loss, damage or expense whatsoever related to the presence of any service animal brought on board the Vessel or Transport. Passengers acknowledge and understand that certain international safety requirements, shipbuilding standards, and/or applicable regulations involving design, construction or operation of the Vessel may restrict access to facilities or activities for persons with mobility, communication or other impairments or special needs. Passengers requiring the use of a wheelchair must provide their own wheelchair (that must be of a size and type that can be accommodated on the Vessel) as wheelchairs carried on board are for emergency use only.

e. Carrier shall have the right to deny boarding for violations of any of the policies set forth in this Section 12. If Carrier exercises its rights under this Section 12, Passenger shall have no claim against Carrier whatsoever and Carrier shall have no liability for refund, compensation loss or damages of Passenger, including but not limited to any expenses incurred by Passenger for accommodations or repatriation.

13. USE OF PHOTOS, VIDEOS OR RECORDINGS:

Guest hereby grants to Carrier (and its assignees and licensees) the exclusive right throughout the universe and in perpetuity to include photographic, video, audio and other visual or audio portrayals of Passenger taken during or in connection with the Cruise or CruiseTour (including any images, likenesses or voices) in any medium of any nature whatsoever (including the right to edit, combine with other materials or create any type of derivative thereof) for the purpose of trade, advertising, sales, publicity, promotional, training or otherwise, without compensation to the Guest. Such grant shall include the unrestricted right to copy, revise, distribute, display and sell photographs, images, films, tapes, drawings or recordings in any type of media (including but not limited to the Internet). Guest hereby agrees that all rights, title and interest therein (including all worldwide copyrights therein) shall be Carrier's sole property, free from any claims by Passenger or any person deriving any rights or interest from Passenger.

Guest hereby agrees that any recording (whether audio or video or otherwise) or photograph of Guest, other guests, crew or third parties onboard the Vessel or depicting the Vessel, its design, equipment or otherwise shall not be used for any commercial purpose, in any media broadcast or for any other nonprivate use without the express written consent of Operator. The Operator shall be entitled to take any reasonable measure to enforce this provision.

14. YOUR TRAVEL AGENT:

Passenger acknowledges and confirms that any travel agent utilized by Passenger in connection with the issuance of this Ticket Contract is, for all purposes, Passenger's agent and Carrier shall not be liable for any representation made by said travel agent. Passenger shall remain liable at all times to Carrier for the price of passage. Passenger understands and agrees that receipt of this Ticket Contract or any other information or notices by Passenger's travel agent shall be deemed receipt by the Passenger as of the date of receipt by the agent. Passenger acknowledges that Carrier is not responsible for the financial condition or integrity of any travel agent.

15. SEVERABILITY:

Any provision of this Agreement that is determined in any jurisdiction to be unenforceable for any reason shall be deemed severed from this Agreement in that jurisdiction only and all remaining provisions shall remain in full force and effect.

16. TRANSFERS AND ASSIGNMENTS:

This Ticket Contract is non-transferable. Among other things, this means that the Passenger cannot sell or transfer this Ticket Contract to someone else, and Carrier shall not be liable to the Passenger or any other person in possession of a Ticket Contract for honoring or refunding such Ticket Contract when presented by such

other person.

17. RELATIONSHIP TO OTHER PURCHASES:

To the extent permitted or required by law, this Agreement also covers Carrier's CruiseCare® products, shore excursions, land and hotel packages.

18. OPERATOR:

Royal Caribbean Cruises Ltd., 1050 Caribbean Way, Miami, Florida 33132, USA.

1000000482307



You can provide this information online at:

www.RoyalCaribbean.com/onlinecheckin



Charge Account & Cruise Ticket

RESERVATION ID:	1785124
SHIP NAME:	ALLURE OF THE SEAS
SAILING DATE:	02 JAN 2011
STATEROOM:	590

Please be advised Traveler Cheque Cards from any credit card company are not accepted, for the purpose of settling onboard charges on the SeaPass account.

Onboard Charge Account: I will pay by (check one):

- Cash/Travelers Cheques® American Express®
 MasterCard® Visa® Discover® Diners JCB®

Card Expiration Date: _____ - _____ (month-year)

Card Number: (last 4 digits only)

 Name as it appears on credit card or responsible for account

Members in your party authorized to sign on this account

1. _____ Stateroom # _____

2. _____ Stateroom # _____

3. _____ Stateroom # _____

By signing below the guest hereby authorizes us to charge the credit card account indicated above for all charges made to the onboard charge account or the guest will settle all charges made to the onboard charge account in cash-travelers check and, regardless of the method of payment, to be personally liable for such charges.

X _____

Cardholder or guest signature responsible for onboard account

For Non-US Issued MasterCard or Visa Card Holders: If you use a MasterCard® or Visa Card® issued outside of the US which is billed in any of the following currencies: AUD, CAD, CHF, DKK, EUR, HKD, JPY, MXP, NOK, SEK, GBP, Royal Caribbean International offers a service where the full amount of your charges are converted, at your election, to the currency of your card by our conversion agent, Global Card Services, Inc., using the exchange rate in effect at the time the amounts are charged to your card.

Currency Conversion Authorization (Please check one of the following options.)

A. I choose to pay my onboard charges in the currency of my card. I.e.: I choose to use Royal Caribbean International currency conversion program. (See terms below.)

This currency conversion transaction is based on wholesale exchange rates collected from Bloomberg plus a 3 percent international currency conversion fee. My choice to have charges billed in the currency of my card is final. I accept that the exchange rate used will be the rate in effect at the time the amounts are charged to my card without further consultation.

B. I choose to have my credit card issuer convert my onboard charges to the currency of my card in lieu of participating in the Royal Caribbean International currency program. (See terms below.)

If I opt for my charges to be converted by my credit card issuer, or if my card is not billed in one of the billing currencies listed, my charges will be processed in the onboard currency (USD) and the issuer of my card may charge a service fee for currency conversion.

X _____
 Guest Signature(s)

CHARGES

Stateroom Fare:	2864.70
CruiseCare Charges:	178.00
-Miscellaneous Charges:	00063.50
Total Charges:	2979.20 USD
Prepaid Gratuities Included For:	JOHN DOE JANE DOE

Cruise Ticket Contract: It is important that you read all terms of the cruise ticket contract. This is not transferable and is not subject to alterations by the guest. **Name changes on the day of boarding are not permitted.**

Guest Signature(s):

JOHN DOE
 JANE DOE

TRAINING TRAVEL/MYRNA
1050 CARIBBEAN WAY
MIAMI , FL - 33132
UNITED STATES

